

# Business Plan

## Public Safety

### Goal 1: Utilize Targeted Initiatives and Industry Best Practices and Policies to Foster a Safe Environment

#### Objective 1: Improve Quality of Life and Place

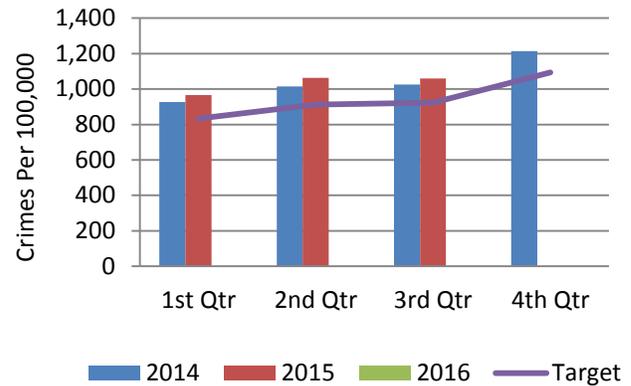
Project		Performance Measure(s)	City Service Team (Department)
Core PS 1.1.1	Crime Reduction	<ul style="list-style-type: none"> <li>Violent Crimes Index</li> <li>Property Crimes Index</li> </ul>	Neighborhood Services (Police)

#### Summary:

The perception of crime and safety in a city are both driving factors for tourism and economic development. The city of Arlington for the past five years has experienced a decline in its crime index, or Part I Uniform Crime Reporting numbers as identified by the Federal Bureau of Investigations. These numbers consist of both violent crimes (murder, rape, robbery, and aggravated assault) and property crimes (burglary, theft, and motor vehicle theft).

Coupled with community engagement and concentrated patrols in primary geographic areas, the goal of the department continues to be to implement a sustainable and conducive crime reduction strategy.

**Crime Rate Reduction Project\***



\*Numbers are based on a calendar year.

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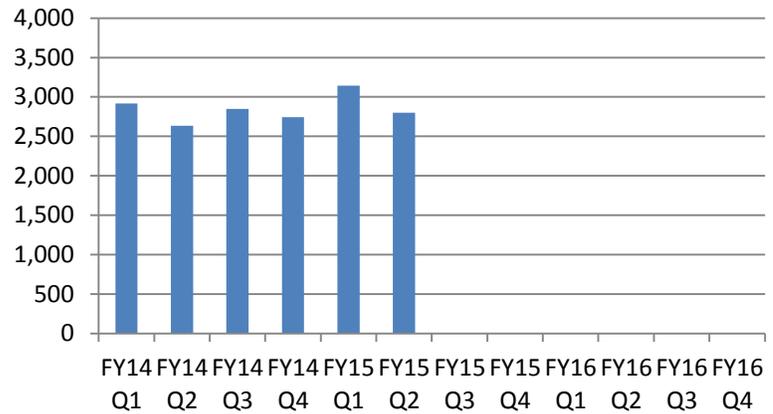
#### Objective 1: Improve Quality of Life and Place

Project		Performance Measure(s)	City Service Team (Department)
Core PS 1.1.2	Traffic Safety	<ul style="list-style-type: none"> <li>Injury Crashes</li> <li>DWI Crashes</li> </ul>	Neighborhood Services (Police)

**Summary:**

Millions of people travel the highways and streets in and around the city each year. Reaching their destination safely is of the utmost concern. In 2014, over 11,000 crashes occurred within Arlington city limits. Approximately one out of every four of these crashes resulted in some type of injury. The police department plans to utilize various enforcement tactics and force multipliers to enhance traffic safety. These efforts will create a presence for residents and visitors alike to be mindful of traffic violations. Educational efforts through partnerships and presentations to our community groups, businesses, and Commercial Vehicle companies in the area will strengthen this strategy. The goal over this fiscal year is to help promote traffic safety and reduce crashes.

**Crashes**



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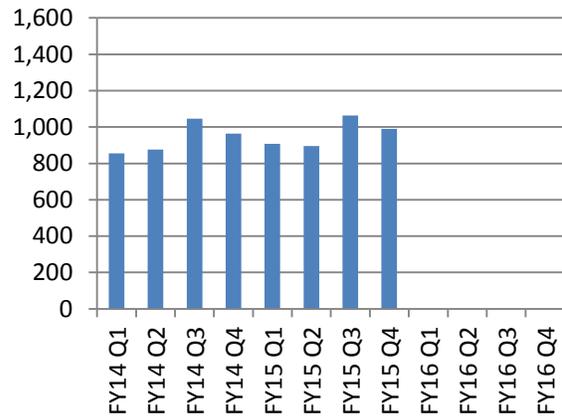
Project		Performance Measure(s)	City Service Team (Department)
Core PS 1.1.3	Domestic Violence Response	<ul style="list-style-type: none"> <li>Domestic Violence Reports</li> <li>Domestic Violence Victims Served</li> <li>Outreach Hours Dedicated to Domestic Violence</li> </ul>	Neighborhood Services (Police)

**Summary:**

In 2014, nearly 50% of Arlington homicides involved an element of domestic violence. Domestic violence affects people regardless of gender, age, sexual orientation, race or religion. Children exposed to domestic violence can suffer serious long-term consequences that may include difficulty in school, post-traumatic disorders, alcohol and drug abuse, and criminal behavior. In addition, domestic violence can have a substantial effect on family members, friends, co-workers, witnesses, and the community at large.

Investigators work quickly to expedite the most serious of cases and those with repeat occurrences. In conjunction, the Victim Services unit responds to victims who are directly and indirectly affected by this heinous act. By providing counseling, crisis intervention, referral and assistance with the criminal justice system, the goal of the unit is simple – help the victims and stop the cycle for abuse.

**Domestic Violence Reports**



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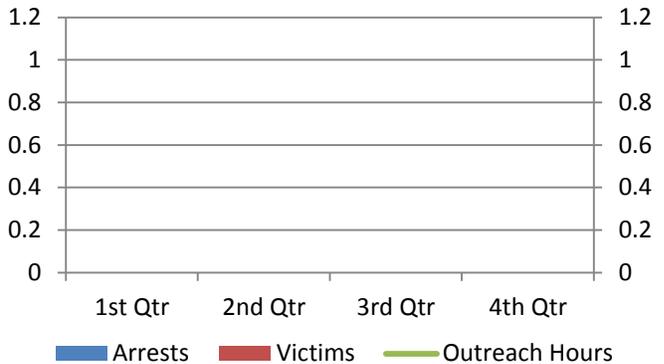
Project		Performance Measure(s)	City Service Team (Department)
Core PS 1.1.4	Human Trafficking Outreach	<ul style="list-style-type: none"> <li>Human Trafficking Victims Served</li> <li>Outreach Presentations Dedicated to Human Trafficking</li> </ul>	Neighborhood Services (Police)

**Summary:**

The Arlington Police Department is the fiscal conservator for the North Texas Anti-Trafficking Task Force (NTTTF). Other participating agencies on the task force include Department of Homeland Security Investigations, U.S. Attorney's Office, Federal Bureau of Investigations, Mosaic Family Services, Fort Worth Police Department, and Dallas Police Department.

The mission of the NTTTF is threefold. First is to identify, rescue and restore the victims of human trafficking. Second is to conduct collaborative criminal investigations that lead to conclusive arrests of those who victimize them. Third is public outreach and education to the community and other law enforcement entities about human trafficking; how to recognize it, how to report it, and the restorative process.

**Human Trafficking Outreach**



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Project		Performance Measure(s)	City Service Team (Department)															
Core PS 1.1.5	Violent Crime Reduction	Violent Crimes Index	Neighborhood Services (Police)															
<p><u>Summary:</u></p> <p>The Violent Crime Reduction Federal Prosecution Initiative is a collaboration between the Arlington Police Department criminal investigations work groups, Tactical Intelligence Unit, and United States Attorney’s Office (AUSA). The initiative is designed to reduce violent crime by leveraging federal prosecutorial partnerships and adoption of select criminal cases for federal prosecution through the AUSA.</p> <p>Offenders who are at least 18 years of age and meet specific criteria as determined by established protocol will be considered for referral to the initiative. Once the case is referred for federal prosecution, the U.S. Attorney’s Office ultimately decides whether or not the offender’s cases will be adopted federally. If the case is accepted for federal prosecution, the Arlington Tactical Intelligence Unit will complete a link analysis of the offender to assess the need for expanded investigation.</p>		<p><b>U.S. Attorney Office Cases from Arlington</b></p> <table border="1"> <caption>U.S. Attorney Office Cases from Arlington</caption> <thead> <tr> <th>Quarter</th> <th>Cases Referred</th> <th>Cases Accepted</th> </tr> </thead> <tbody> <tr> <td>1st Qtr</td> <td>0.25</td> <td>0.15</td> </tr> <tr> <td>2nd Qtr</td> <td>0.35</td> <td>0.25</td> </tr> <tr> <td>3rd Qtr</td> <td>0.45</td> <td>0.35</td> </tr> <tr> <td>4th Qtr</td> <td>0.55</td> <td>0.45</td> </tr> </tbody> </table>		Quarter	Cases Referred	Cases Accepted	1st Qtr	0.25	0.15	2nd Qtr	0.35	0.25	3rd Qtr	0.45	0.35	4th Qtr	0.55	0.45
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Core PS 1.1.6	Procedural Justice	Number of Procedural Justice Stories for the public	Neighborhood Services (Police)																																	
<p><u>Summary:</u></p> <p>Procedural justice at its core can be relatively defined as the way citizens and employees evaluate the procedures and decision-making of any given outcome related to law enforcement. It is basically a process applied against a set of core values. During each stage of the process, affected stakeholders are provided the opportunity to be heard. By giving citizens and employees' voice through open dialogue, the resulting decisions will be transparent in nature and result in more understanding and acceptance of those outcomes. Additionally, by increasing transparency the department can demonstrate that biases did not influence the decision or the process.</p> <p>Enhanced community trust and legitimacy of the organization invites more participation from citizens to better the community which reduces crime, brings economic development through business development and a positive safety perception of the city which drives tourism.</p>		<table border="1"> <thead> <tr> <th>Metric</th> <th>1<sup>st</sup> Qtr.</th> <th>2<sup>nd</sup> Qtr.</th> <th>3<sup>rd</sup> Qtr.</th> <th>4<sup>th</sup> Qtr.</th> </tr> </thead> <tbody> <tr> <td>Complaints</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Use of Force</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Citizen Engagement</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Social Media Reach – Impression Demographics</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Procedural Justice Topics/Positive Stories for the public</td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>					Metric	1 <sup>st</sup> Qtr.	2 <sup>nd</sup> Qtr.	3 <sup>rd</sup> Qtr.	4 <sup>th</sup> Qtr.	Complaints					Use of Force					Citizen Engagement					Social Media Reach – Impression Demographics					Procedural Justice Topics/Positive Stories for the public				
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### Goal 2: Identify and Mitigate Stormwater Induced Problem Areas

#### Objective 1: Mitigate Known Flooding Risks

Project		Performance Measure(s)	City Service Team (Department)
Core PS 2.1.1	Stormwater Projects		Economic Development and Capital Investment (PWT)

#### Summary:

Stormwater Projects are funded through the Stormwater Utility Fee and are included in the annual capital budget.

Construction of the projects listed below is expected to begin during FY 2016. The projects below track the progress of projects started within FY 2015 and are scheduled for completion in FY 2016.

#### FY 2015 Construction Project Status

Project	Start Date	Scheduled Completion	Actual Completion
Village Creek Erosion Repair and Orion Park Drainage Improvements	Jan. 2015	Oct. 2016	
Westview Terrace Sanitary Sewer Renewal and Channel Stabilization	July 2015	Mar. 2016	
Miscellaneous Channel Improvements	July 2015	Mar. 2016	

#### FY 2016 Construction Projects Projection

Project	# of Flooders	Estimated Bid Dates	Actual Bid Dates
2015 Misc. Drainage Improvements (Landover Hills, Ticino Valley, Del Rio)	2 + Roadway Hazard and Maintenance Improvement	Mar. 2016	
Laguna Vista Drainage Improvements	7	Dec. 2015	
Meadow Park Estates Drainage Improvements	6	May 2016	
Greencove Drainage Improvements	4	Sept. 2016	
Parkchester Drainage Improvements	8	Aug. 2016	

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### Goal 2: Identify and Mitigate Stormwater Induced Problem Areas

#### Objective 2: Assess the Conditions and Needs of the Watershed to Develop a Plan for Preventative and Remedial Projects

Project		Performance Measure(s)	City Service Team (Department)
Core PS 2.2.1	Watershed Studies		Economic Development and Capital Investment (PWT)

Summary:

Comprehensive watershed studies are important in order to evaluate current and future flood risk and identify problem areas that will guide the stormwater program. These watershed studies:

- Update the hydrology for current developed conditions
- Update the hydraulic models based on the new flows and current creek conditions
- Identify and prioritize problem areas and generate conceptual solutions for these areas
- Assess the stream bank conditions for erosion
- Update the Flood Insurance Rate Maps based on the new information

This data benefits the citizens of Arlington by informing them of the flood risk for their homes so that they can take protective action. It also identifies flood protection projects to be incorporated into the Stormwater Capital Improvement Plan. Arlington's nine major watersheds have been grouped into six major study areas. The Stormwater Division plans to include watershed studies in its budget each year until all of the major watersheds in the City have been studied, with the final study to be completed in 2016.

This project will identify and map flood risk for property owners which enhances the City's score in the Community Rating System (CRS). The CRS is a federal program that provides flood insurance policy discounts based on community score for homeowners in communities that participate in the program.

Milestone	Estimated Completion	Actual Completion
<b>Trinity Tributaries/Lower Village Creek</b>		
Hydrology Complete	May 2016	
Hydraulic Analysis Complete	Aug. 2016	