

NEIGHBORHOOD SERVICES

Code Compliance Services

MIKE BASS, ASSISTANT DIRECTOR

Code Compliance Services provides programs and services that promote safe and strong neighborhoods. The department's mission is to engage, connect, and protect Arlington's neighborhoods and residents.

To accomplish this mission Code Compliance Services will:

- Engage communities and promote responsible home ownership
- Protect and invest in the visions of the neighborhoods
- Encourage responsible pet ownership and provide for the humane care of stray and unwanted animals

Programs include Administration, Animal Services, and Code Compliance/Dangerous and Substandard Structures, and Multifamily Inspections.

Goals and Objectives

Goal 1: Foster Healthy and Attractive Neighborhoods

Objective: Gain Compliance of Property Maintenance, Health, and Animal Codes

Objective: Increase Community Awareness of Property Maintenance, Health, and Animal Codes

Goal 2: Improve Quality of Life Through Leveraging Partnerships and Encouraging Neighborhood and Community Investment

Objective: Increase Advocacy for City-Wide Enhancements

Scorecard

Code Compliance Services Key Measures	FY 2012 Actual	FY 2013 Actual	FY 2014 Actual	FY 2015 Target
Number of Animal Services' volunteer hours	11,619	13,829	14,268	14,411
Number of code inspection activities completed		84,387	74,608	78,229
Number of graffiti complaints abated (city/owner)	412	563	334	317
Number of animal licenses sold in Arlington	8,628	9,376	9,299	9,392
Live Release Rate	61%	65%	80%	75%
Number of animal bites investigated	572	504	463	440
Number of aggressive animal calls for service	1,077	991	1,045	991
Number of animals deemed "Dangerous Animals"	23	11	5	5
Number of owner surrendered animals	3,440	2,906	2,808	2,752
Number of volunteers/community services participants recruited annually for city-wide beautification efforts	New Measure in FY 2015			100
Number of multifamily properties with risk rating improvement from 3 to 4	New Measure in FY 2015			10

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Summary of Resources

Authorized Positions and Expenditures by Category				
	Actual FY 2013	Budgeted FY 2014	Estimated FY 2014	Adopted FY 2015
Authorized Positions	60	62	62	64
Personnel Services	\$ 3,645,988	\$ 4,014,783	\$ 4,047,582	\$ 4,158,309
Operating Expenses	1,467,082	1,615,479	1,383,732	1,461,799
Capital Outlay	-	-	-	-
TOTAL	\$ 5,113,070	\$ 5,630,262	\$ 5,431,314	\$ 5,620,108

The Summary of Resources table shows a comparison of actual, estimated and adopted expenditures and full-time positions.

Budget Highlights

FY 2015 expenditures are impacted by a 2 % compensation adjustment for civilians effective in January 2015. The following additional resources were provided to address Council priorities and other outcomes:

Description	One-Time	Recurring
Increase Animal Food Budget	\$ -	\$ 3,398
Administrative Aide 1 for Dangerous & Substandard Structures	-	51,069
Code Compliance Technology Improvements		22,932
Increase in Animal Services Staffing (new fee; \$0 impact)		63,650
Animal Services Center Facility Maintenance	24,429	21,000
Totals:	\$ 24,429	\$ 162,049

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Department Budget Detail

Code Compliance Expenditures				
	Actual FY 2013	Budgeted FY 2014	Estimated FY 2014	Adopted FY 2015
Administration	\$ 637,409	\$ 718,921	\$ 743,789	\$ 766,544
Code Compliance	2,223,743	2,563,683	2,338,068	2,387,583
Animal Services	1,914,519	2,006,385	2,009,598	2,127,444
Multifamily Inspection	337,398	341,273	339,859	338,536
TOTAL	\$ 5,113,070	\$ 5,630,262	\$ 5,431,314	\$ 5,620,107

The table below shows major revenues collected as a result of department activities. This is not a complete list of revenues.

Department Revenue Highlights	
Multi-family Annual Inspection	\$ 600,000
Extended stay annual inspection	175,000
Nuisance / Abatement fees	40,000
Owner release fee	63,650
Swimming pool permits	95,000
Animal adoption fees	210,000
Dog and cat licenses	60,000
Impoundment Fees	60,000
Total:	\$ 1,303,650