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# CAPER

Consolidated Annual Performance & Evaluation Report  
PROGRAM YEAR 2009

*“Working together to make Arlington better”*

### *What is the CAPER?*

The Consolidated Annual Performance & Evaluation Report (CAPER) is a summary of the progress made by the City of Arlington to achieve the goals identified in the 2005-2010 Consolidated Plan and the Program Year 2009 Action Plan. The Consolidated Plan is a five-year plan that establishes objectives for the City’s use of Community Development Block Grant (CDBG), HOME Investment Partnerships (HOME), and Emergency Shelter Grant (ESG) funds received from the U.S. Department of Housing and Urban Development (HUD). The Action Plan is an annual plan that defines goals and strategies for the use of these funds in support of five-year objectives. Program Year 2009 successfully concluded the final year of the 2005-2010 Consolidated Plan.



*Center Street Pedestrian Trail, Phase II*

## Neighborhood Revitalization Highlights

The following accomplishments advanced revitalization efforts in the Central Arlington Neighborhood Revitalization Strategy Area (NRSA) bounded by Abram, Collins, Randol Mill and Crowley Road:

- Construction was substantially completed on Center Street Pedestrian Trail, Phase II. The second phase includes improved streetscape along Center Street, from Abram to Ray Street, and enhances safe pedestrian access to schools, jobs, and services.
- Housing rehabilitation grants were provided to 15 low-to-moderate income households in the NRSA to address emergency conditions or to improve substandard housing conditions.
- The Center Street Townhome project was completed and all five units sold.
- Habitat for Humanity constructed a new energy-efficient single-family home in the NRSA.
- Code Enforcement completed inspections at 1,175 unduplicated properties in the NRSA as part of a comprehensive revitalization strategy to improve neighborhoods and increase public health and safety.
- Child care training was provided to 35 child care providers living in the NRSA, 15 of which received technical assistance to obtain a state child care provider license.
- The City was recognized by Neighborhoods USA for development of an outstanding neighborhood revitalization plan in partnership with Town North Neighbors.



*Center Street Townhomes*

### **PUBLIC HEARING**

**6pm, August 31<sup>st</sup>**

**Arlington City Hall**

**101 W. Abram St., 3<sup>rd</sup> Floor**

The 2009 CAPER will be presented for public comment. Facilities are wheelchair accessible. Contact **817-459-6258** to make arrangements for language translation or other accommodations.

#### **NOTICE**

Written comments will be received by the Grants Management Division from **August 9 to September 8**.

## Affordable Housing Highlights



*New home construction - 423 and 429 Jordan Lane*

- The Arlington Homebuyers’ Assistance Program (AHAP) provided funds for down-payment and closing costs to help 72 families buy their first home. Homebuyers received education and counseling before the purchase to ensure a successful transition to homeownership.
- Housing rehabilitation grants were provided to 83 low- to moderate-income households to address emergency conditions, remove architectural barriers for persons with disabilities, or to improve substandard housing conditions.
- Temporary rental assistance was provided to 107 low-income households through the Tenant-Based Rental Assistance (TBRA) program.
- Tarrant County Housing Partnership, a Community Housing Development Organization (CHDO), completed eight affordable housing units.
- The Center Street Townhomes were completed and fully occupied.

**2010 AUDREY  
NELSON AWARD**

In January 2010, the City was presented the Audrey Nelson Community Development Achievement Award by the National Community Development Association (NCDA). The City was recognized for exemplary and innovative use of CDBG funds to address the needs of low- and moderate-income families, homes, and neighborhoods.

## Homeless Services Highlights

The City supported the following homeless services:

- Emergency shelter: Temporary shelter was provided to 2,061 homeless individuals last year at the Arlington Life Shelter, The Salvation Army, and SafeHaven. The total served included 884 children (43%) and 1,177 adults (57%).
- Homelessness prevention services were provided to 16 households through the Arlington Housing Authority Eviction Prevention Program and SafeHaven of Tarrant County.
- The City of Arlington participated in the Tarrant County Homeless Coalition, which received \$9,582,942 in competitive Continuum of Care funds to provide a continuum of homeless services in Tarrant County.
- The City also received \$976,295 from the state for the Homeless Housing and Services Program (HHSP) to provide outreach and support services to homeless individuals.



*Top: Volunteers serve dinner at the Arlington Life Shelter; Bottom: Case management provided at SafeHaven*

## Services for Persons with Special Needs

The elderly, disabled, and other persons with special needs benefitted from the following:

- Senior Citizen Services served meals to 144 seniors, and Meals on Wheels delivered hot meals to the homes of 47 individuals during the program year.
- Advocates for Special People provided day habilitation services for 59 adults with physical and mental disabilities.
- AIDS Outreach Center provided HIV testing and risk reduction counseling services to 138 individuals.
- Four households received architectural barrier removal for residents with disabilities through the City's Housing Rehabilitation Program.
- Rental vouchers were provided to 115 households with disabilities through Housing Office programs including TBRA, Supportive Housing and Shelter Plus Care (SPC). Thirty of these households also received case management through the SPC program, which coordinates housing and services for homeless persons with disabilities.

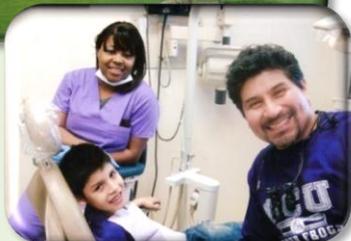


*Top: Meals on Wheels food service to elderly; Bottom: AIDS Outreach community event*

## Community Development Highlights

The City of Arlington's CDBG activities had a wide-ranging impact in the community:

- Public Services programs were funded with the maximum amount allowed - 15% of the CDBG allocation. Seventeen non-profit organizations, the City Parks & Recreation Department, and the Housing Office provided services to approximately 12,498 persons. Organizations offered services such as transportation, job skills training, child care, meal delivery for seniors, eviction prevention, tutoring and mentoring for youth, dental health services, and case management for persons with HIV/AIDS.
- The first business façade improvement was substantially complete at the Boys and Girls Club main branch located within the NRSA. More than \$600,000 was leveraged by CDBG funds to complete needed improvements to the facility.
- United Way – Arlington facilitated the Financial Stability Partnership to increase community awareness of the Earned Income Tax Credit (EITC) and financial literacy programs. A total of 3,305 Arlington tax returns were prepared by partner organizations yielding \$4,625,293 in tax refunds. The programs claimed a total of \$1,202,498 in Earned Income Tax Credit for 711 residents.
- Youth services included day camps, one-on-one mentoring, computer classes, educational tutoring, health and life skills training, and after-school programming were provided to 1,536 low-income Arlington youth.



*From top: Big Brothers Big Sisters youth mentoring; Boys and Girls Club main branch renovation; Dental Health Arlington dental clinic*

## Recovery Act Programs

Funds received through the Housing and Economic Recovery Act of 2008 (HERA) and the American Recovery and Reinvestment Act of 2009 (ARRA) complemented the City's grant allocations from HUD for CDBG, HOME and ESG. The following highlights were made possible by these funding sources during PY2009:

- The City received \$1,304,792 for the Homelessness Prevention and Rapid Re-Housing Program (**HPRP**). Funds were provided to the City's Housing Office and seven non-profit organizations. Through the end of June, 323 low-income persons who were either homeless or at imminent risk of becoming homeless received assistance to become stably housed. (ARRA)
- The City identified neighborhood infrastructure as a priority need and designated CDBG-Recovery (**CDBG-R**) funds to design and construct new sidewalks and improved streetscapes within the NRSA. The City also began planning for the Arlington Transportation Pilot Project with CDBG-R funds to provide access to jobs and workforce development services for low-income residents. (ARRA)
- The City assisted 24 income-eligible homebuyers with down payment and closing costs and rehabilitation of foreclosed or vacant properties through the Neighborhood Stabilization Program (**NSP**). (HERA)



Left: Case management provided by HPRP;



Right: Town North neighbors planning neighborhood improvements

## Fair Housing Activities

The City of Arlington affirmatively furthered fair housing through the following activities:

- The City's Fair Housing Officer received inquiries and provided information and referrals to appropriate resources.
- The City's Housing Office informed the Landlord Advisory Group about fair housing regulations.
- The Housing Office informed clients about fair housing complaint procedures.
- Grant funds supported increased supply of affordable housing with new construction and housing rehabilitation.
- The City promoted homeownership by funding homebuyer assistance and education programs.
- The Financial Stability Partnership promoted increased access to credit education and financial literacy for low-income persons.
- Neighbor Helping Neighbor assisted isolated seniors with housing and personal needs.
- The City coordinated transportation solutions and provided grant funding for services to low-income residents.

## Leveraged Funds



## 2009-2010 Priority Needs Expenditures

PY2009 ACTIVITY	CDBG	HOME	ESG	TOTAL
<b>Affordable Housing</b>	\$ 818,685	\$ 1,593,009	-	\$ 2,411,694
Homebuyers' assistance, housing rehabilitation, temporary rental assistance, acquisition/rehabilitation/new construction (CHDO activity)				
<b>Homelessness</b>	\$ 29,547	\$ 239,747	\$ 130,424	\$ 399,717
Shelter care, transitional & permanent housing, temporary rental assistance, homelessness prevention				
<b>Special Needs</b>	\$ 122,821	-	-	\$ 122,821
Meals/case management for elderly & disabled, day habilitation for disabled, case management/counseling for HIV/AIDS and substance abuse				
<b>Non-Housing Community Development</b>	\$ 323,401	-	-	\$ 323,401
Youth services, transportation, health services, park & public facility improvements, child care				
<b>Central Arlington NRSA</b>	\$ 1,415,900	\$ 20,000	-	\$ 1,435,900
New owner-occupied housing, infrastructure projects, façade improvements, public services (CBDO), code enforcement, demolition/clearance				
<b>Total Priority Needs Expenditures</b>	<b>\$ 2,710,352</b>	<b>\$ 1,852,756</b>	<b>\$ 130,424</b>	<b>\$ 4,693,532</b>

\* Totals shown reflect actual expenditures during Program Year 2009 (July 1, 2009 to June 30, 2010)

## Summary of Consolidated Plan/Action Plan Objectives

OBJECTIVE	ANNUAL GOALS*			FIVE-YEAR GOALS		
	Goal	Actual	%	Goal	Actual	%
<b>AFFORDABLE HOUSING</b>						
Homeownership Assistance to Households	70	72	103%	100	295	295%
Housing Rehabilitation to Households	70	83	119%	250	387	155%
Rental Assistance to Households	50	107	214%	100	348	348%
Acquisition/Rehabilitation/New Construction (CHDO)	4	4	100%	10	16	160%
<b>HOMELESS SERVICES</b>						
Emergency Shelter for Homeless	2,505	2,061	82%			
Case Management & Support Services (unduplicated)	2,230	2,299	103%			
Transitional and Permanent Housing Beds/Units	100	169	169%			
Services to Chronically Homeless	5	117	2,340%			
Homeless Prevention (households)	16	16	100%			
<b>SERVICES FOR PERSONS WITH SPECIAL NEEDS</b>						
Architectural Barrier Removal	5	4	80%	25	102	408%
Case Management for Elderly and Disabled	160	191	119%			
Transportation for Elderly and Disabled - Handitran	300	3,783	1,261%			
Day Habilitation for Persons with Disabilities	50	59	118%			
Case Management for Persons with HIV/AIDS	100	138	138%			
Substance Abuse Counseling	118	106	90%			
<b>OTHER COMMUNITY DEVELOPMENT</b>						
Youth Services	1,532	1,536	100%			
Transportation for Low-Income and Homeless Persons	616	644	105%			
Health Services	7,990	9,325	117%			
Public Facility Improvements**	1	0	0%	7	6	86%
<b>CENTRAL ARLINGTON NEIGHBORHOOD REVITALIZATION STRATEGY AREA (NRSA)</b>						
New Housing Units Constructed and Occupied	5	6	120%	45	20	44%
Infrastructure Projects—Streets and Streetscapes	1	1	100%	5	5	100%
Housing Rehabilitation to Households (NRSA)	10	15	150%		48	
Clearance/Demolition	6	6	100%		8	
Code Enforcement (households)	500	1,175	235%			
NRSA Park and Public Facility Improvements	1	1	100%	3	3	100%
Business Façade Improvement Projects	2	1	50%	10	1	10%
<b>REMOVING BARRIERS TO AFFORDABLE HOUSING/ANTI-POVERTY STRATEGY</b>						
Earned Income Tax Credit/Tax Refund Assistance	1,000	3,305	331%			
Homeownership/Credit Repair Seminars	24	24	100%			
Child Care	73	81	111%			

\* Annual goals are actual contracted goals when applicable.

\*\*Youth facility was delayed to further study priority youth needs in Arlington.

## 2005-2010 Consolidated Plan Wrap-Up

The 2005-2010 Consolidated Plan was successfully implemented to benefit more than 12,000 low- and moderate-income persons annually. Following are a few of the five-year highlights for the City's use of CDBG, HOME and ESG funds:

- The creation and subsequent expansion of the Central Arlington NRSA represented a key strategic decision to allocate resources in a concentrated area of need. A City Council-appointed NRSA Steering Committee composed of NRSA residents, business owners, and community leaders reviewed plans and projects impacting the NRSA.
- Five infrastructure projects were completed in the NRSA including Old Town Historic District Lighting, Center Street Pedestrian Trail Phases I and II and two neighborhood street improvements projects.
- Park improvements were completed at Wessler, Howard Moore, Meadowbrook, Parkway Central and George Stevens.
- NRSA public facility improvements were completed at Founders Plaza and the Arlington Human Service Center.
- Small business loans provided by ACCION Texas created 33 jobs for low- and moderate-income citizens.
- The City constructed and/or rehabilitated 36 affordable housing units through partnerships with a non-profit organization and local developers. Twenty-three of the units were located within the NRSA.
- The Housing Rehabilitation Program served 387 households citywide, 48 of which were located in the NRSA.
- The City completed its Ten Year Plan to End Chronic Homelessness. The plan provides for increased outreach to homeless individuals and increased coordination with local organizations to provide support services to homeless.
- The City received the 2010 Audrey Nelson Community Development Achievement Award from the National Community Development Association for its innovative, multi-faceted neighborhood revitalization efforts in Central Arlington.