

What types of issues will mediation help?

- Animal and Noise Nuisances
- Boundary Disputes
- Consumer/Merchant Conflicts
- Intercultural Misunderstandings
- Landlord/Tenant Relations
- Neighbor vs. Neighbor
- Property Damage
- Victim/Offender Meetings
- Family/Divorce
- Parent Coordination/Custody
- Personal Injury
- Real Estate
- Employer/Employee

La mediación es una alternativa para resolver ciertos conflictos civiles. Por favor haga que una amistad que hable inglés se comunice a Dispute Resolution Services of North Texas, Inc. al teléfono 817-877-4554 para obtener más información.

Điều đình là một phương pháp «ã gi`p gi%oi quyát nh`ng sò m,u thu≈n cũ` tĩnh c-ch d,n sò. Xin vui l`Ung h=i mđt ng`m l b`An th`nh th`o và ng`Un ng`a ti`ng Anh «ã li`n l`Ac v`l c÷ quan Dispute Resolution Services of North Texas, Inc. c`a Qu`n H`i t`i s`» 817-877-4554 đã bi`at th`m chi ti`c ho`c b`n th`o ho`n c`nh c`a qu` v`l nh,n vi`n tĩnh nguy`n.

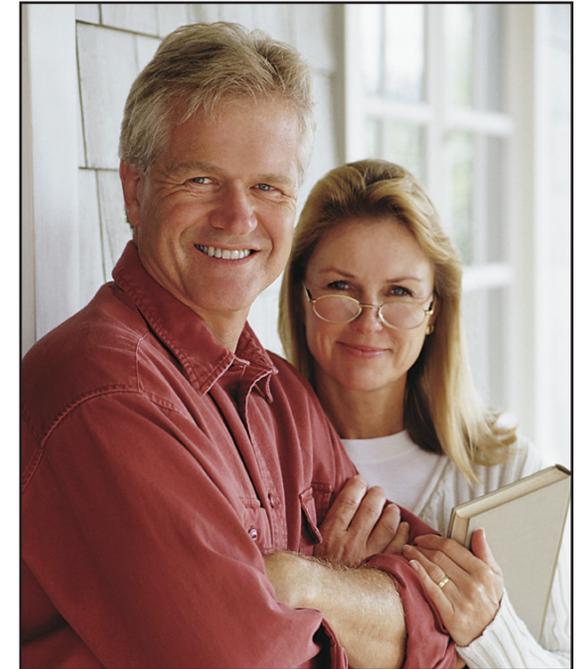
Arlington's mediation program is a cooperative effort of Code Compliance Services and the Police and Municipal Court Departments, with Dispute Resolution Services of North Texas.



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Code Compliance Services

Can We Talk?



Mediation: The Alternative Solution

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www.drsnorthtexas.org

817-877-4554

What is mediation?

Community mediation programs began in the early 1970s in several major cities.

Mediation is an informal meeting in which disputing parties attempt to find a solution that satisfies both parties. Trained volunteers provide guidance, and participants make the decisions.

The goal is to reach a written agreement that satisfies both parties.

The final, written agreement is the only record kept from the mediation session.

Mediation is a means of resolving disputes without government intervention and at the earliest possible stage.

How much does it cost?

Community cases not filed in any court and with claims/damages totaling \$10,000 or less are typically \$15 per party, as well as cases referred by a Justice of the Peace or Municipal Court. See the [DRS Fee Schedule and Policies](#) for more details.

Where do I have to go?

Meetings will be held at DRS of North Texas.

For more information, visit

<http://www.drsnorthtexas.org/>.

Steps to Resolution

1. Call 817-877-4554 and request a mediation.
2. With your permission, Dispute Resolution Services will contact the other party to attempt to set up a meeting.
3. The two parties and two volunteer mediators meet at a neutral location.
 - a. Mediators help assemble information, describe issues, and set time limits.
 - b. Participants identify solutions and form a written agreement.
4. The written agreement is the only record kept of the meeting. The agreement can be enforced in the same manner as any other written contract.
5. If the agreement is not kept, the participants may try other avenues like the court system.

How will this help?

Mediators use communication techniques to keep discussions focused on a solution. Since mediators are neutral, they can help identify the real issues underlying the dispute.

Mediators do not give advice or place blame.

Mediators do provide a structure that allows YOU to find solutions that work FOR YOU.

Traditional approaches to disputes — such as taking a party to court, or issuing a citation — cost time and money, and do not resolve the underlying issues. As a result, the disputes continue. Mediation can break that cycle by addressing real issues that lead to a win-win resolution.



Agreements are reached in the majority of cases mediated by DRS of North Texas.