



How to use the OptumRx® Mail Service Pharmacy

Getting started is simple and easy

Online

Log on to myuhc.com®

- Click on "Manage My Prescriptions" and select "Transfer Prescriptions"
- Select the medications you would like to transfer to the mail service pharmacy

By mail

- Ask your doctor for a new prescription for up to a 3-month supply, plus refills for up to one year (if appropriate)
- Go to myuhc.com and download an order form
- Mail the new prescription and order form to the address provided

By fax

- Ask your doctor for a new prescription as described above
- Your doctor can call 1-800-788-4863 for instructions to fax prescription(s) directly to the OptumRx Mail Service Pharmacy
NOTE: Faxed prescriptions can only be accepted from your doctor's office.

Once OptumRx receives your complete order for a new prescription, your medications should arrive within ten business days – completed refill orders should arrive in about seven business days. If you need your medication right away, ask your doctor for a 1-month supply that can be immediately filled at a participating retail pharmacy.

Remember: Your doctor's office can call 1-800-788-4863 and fax your prescription directly to the OptumRx Mail Service Pharmacy.

For more information, call the toll-free member phone number on the back of your health plan ID card or visit myuhc.com.

With the OptumRx Mail Service Pharmacy you'll get

The opportunity to save money and time

Depending on your benefit plan, you could save money by ordering a 3-month supply of medication. Your medications are mailed to you with standard shipping at no cost to you.

Help managing your ongoing medications

You will have 24/7 access to pharmacists who are trained on the medications used to treat a specific condition, such as diabetes. They are available by phone to review your medications for safety. If there is a potential problem, an OptumRx pharmacist will contact your doctor.