



SPECIAL TRANSIT ADVISORY BOARD

MINUTES: March 10, 2011

The Special Transit Advisory Board convened in regular session on March 10, 2011, at 717 W Main Street, Arlington Parks and Recreation Board Room, Arlington, Texas 76011, with the meeting being open to the public and notice of said meeting, giving the date, place and subject thereof, having been posted as prescribed by Chapter 551, V.T.C.A., Government Code, with the following members present, to-wit:

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| Members Present: | Riley Henderson, Board Chairman | Place 2 |
| | Alan LeBlanc | Place 1 |
| | Lico Reyes | Place 3 |
| | H. Suzanne Kelley | Place 4 |
| | Vicki Niedermayer | Place 7 |
| | Mary Odom | Place 8 |
| | Stephen Prenger | Place 9 |
| Members Absent: | James Campbell Quick | Place 5 |
| | Marilyn Priddy | Place 6 |
| Staff Present: | Bob Johnson Transit Manager | |
| | Paul Price, Transit Support Supervisor | |
| | Alex Radke, Transit Operations Supervisor | |
| | Natalie Tutt, Customer Service Specialist | |

I. Call to Order

Riley Henderson, Board Chairman, called the meeting to order at 3:02 p.m. in the Administration Board Room of the Arlington Parks and Recreation Department, located at 717 W Main Street, , Arlington, Texas 76011.

II. Items for Board Information, Discussion and Action

A. Approval of Minutes for November 18, 2010.

Chairman Henderson requested a motion to approve the minutes. H. Suzanne Kelley moved to approve the minutes as written, Vicki Niedermayer seconded, and the motion carried unanimously.

Transit Manager Bob Johnson introduced the Transit Operations Supervisor, Alex Radke, to the board. Bob also gave an organizational chart overview.

B. Service Reports for 1st Quarter FY11

Paul Price explained the service and performance reports, giving a description of the graphs and charts. Chairman Henderson requested a motion to approve the reports. H. Suzanne Kelley motioned to approve, Lico Reyes seconded. All in favor and the motion carried unanimously.

C. 3rd Quarter Report to Council

Paul Price gave an overview of the report to Council. Chairman Henderson requested a motion to approve the reports. H. Suzanne Kelley motion to approve the reports and Vicki Niedermayer seconded. All in favor and the motion moved unanimously.

D. Promised Time Window Discussion

Bob Johnson brought before the board the proposal of making the “Promised Time Window” 30 minutes after the promised time given, instead of 15 minutes before and after. Bob Johnson requested that this item be kept on the agenda for further discussion.

E. Complaint and Compliment Review

Bob Johnson requested that we review this information at the next board meeting.

III. Public Participation

Tom Damura was in attendance to discuss concerns about Handitran.

IV. Board Requests For Future Agenda Items

A live Ecolane demonstration was requested for the next board meeting. There were no other requests.

The next meeting is Thursday, May 12, 2010 at 3:00 p.m., at this same location.

V. Adjournment

H. Suzanne Kelley moved to adjourn the meeting; Alan LeBlanc seconded. The motion passed unanimously.

The meeting adjourned at 4:45 p.m.
BJ/nt

NOTE: Minutes of all Special Transit Advisory Board meetings are a matter of public record and are kept on file in the Handitran Administrative Office, 1101 West Main Street, Arlington, Texas 76013. Any Board member or interested party has the right to review these minutes at the Handitran Administrative Office.