



SPECIAL TRANSIT ADVISORY BOARD
MINUTES: May 12, 2016

The Special Transit Advisory Board convened in regular session on May 12, 2016, at 101 W. Abram Street, Arlington City Hall, Arlington, Texas 76010, with the meeting being open to the public and notice of said meeting, giving the date, place and subject thereof, having been posted as prescribed by Chapter 551, V.T.C.A., Government Code, with the following members present, to-wit:

Members Present:	Kelvin McHenry	Place 1
	Myra McGlothen	Place 2
	Deborah Russell	Place 3
	Shannon Meyers	Place 5
	Bob Hester/Board Chairman	Place 6
	Roy Miliner	Place 8
Members Absent:	Neel Fortinberry	Place 4
	Ronald Stefka	Place 7
	Emmanuel Anene	Place 9
Staff Present:	Bob Johnson, Transit Manager	
	Natalie Tutt, Customer Service Specialist	
	Alex Radke, Operations Supervisor	

I. Call to Order

Bob Hester, Board Chairman, called the meeting to order at 2:18 p.m. in the A&B Conference Rom of City Hall, located at 101W. Abram Street, Arlington, Texas 76010.

II. Items for Board Information, Discussion and Action

A. Approval of Minutes for February 11, 2016

A motion was requested to approve the minutes for the meeting held on February 11, 2016. Myra McGlothen moved to approve the minutes as written. Shannon Meyers seconded the motion to approve. Roy Miliner abstained. The minutes were approved as written.

B. Quarterly Service Reports

Bob Johnson gave an overview of Handitran performance reports for 2nd Qtr. FY 16, detailing the charts to give full description of service. Myra McGlothen moved to approve the Quarterly Service Reports. Shannon Meyers seconded the motion. The reports were approved as presented.

C. Complaint and Comment Review

Board members reviewed the complaint and comment report information. The information was discussed as written.

III. Public Participation

Donna Mack presented concerns regarding the Handitran Self-Service and also denials.

The next meeting is Thursday, **August 11, 2016** at 2:00p.m., at City Hall, 3rd Floor, in the Council Briefing Room.

III. Adjournment

The meeting adjourned at 3:20 p.m.

BJ/nt

NOTE: Minutes of all Special Transit Advisory Board meetings are a matter of public record and are kept on file in the Handitran Administrative Office, 1101 West Main Street, Arlington, Texas 76013. Any Board member or interested party has the right to review these minutes at the Handitran Administrative Office. The minutes are also available online at: www.handitran.com