

Conservation Reminder: Outdoor watering is prohibited *year round* from 10 a.m. to 6 p.m.

For more information, including
how to report irrigation violations,
visit www.SaveArlingtonWater.com

Water when the sun is low or down,
winds are calm and temperatures
are cool, between the evening and early
morning, to reduce evaporation. You
can lose as much as 30% of water to
evaporation by watering mid-day.



July, a peak month for irrigation water use, has been identified as **Smart Irrigation Month** by the Irrigation Association. A water-saving technique they recommend is to inspect your sprinkler system monthly. Check for leaks, broken or clogged heads, or engage an irrigation professional to regularly check your system. Clean filters as needed and adjust sprinkler heads so that water is not hitting pavement.

For more efficient sprinkler system tips, go to
www.smartirrigationmonth.org.

Arlington Demonstration Gardens

During the summer months, outdoor watering accounts for 50% of the treated water used in Arlington. Customers can reduce outdoor watering by making changes to their landscape. To help, you will find demonstration gardens throughout the city designed to educate residents on the benefits of planting native and adaptive plants that thrive in our area. The gardens showcase some of the many styles of landscapes that conserve water, provide beauty and save money because of reduced maintenance demands.

Demonstration Gardens in Arlington

Molly Hollar Wildscape at Veteran's Park,
2600 Spanish Trail

Water Conservation Garden,
1100 SW Green Oaks Blvd.

Southwest Branch Library,
3311 SW Green Oaks Blvd.

Thora Hart Park,
3510 West Green Oaks Blvd.

Arlington City Hall,
101 West Abram Street (July 2010)

Interactive Garden Web Resource

An interactive demonstration garden website has been created through the cooperation of Arlington Water Utilities and the Parks and Recreation Department to showcase an example of water efficient irrigation and landscaping practices. You can view the new interactive website by going to www.SaveArlingtonWater.com and click the link under "Conservation News."

This year's festival is dedicated to Bruce Pastusek, our friend in history



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www.star-telegram.com



PLATINUM SPONSORS

Anonymous Fund in the Community
Foundation of North Texas

Knapp Family

Fitzgerald Family

GOLD SPONSORS



Father
Phil



EXON
Tom Dodson
retiree



SILVER SPONSORS

Cogdell Family Hughes Family
The Gilmores



Arlington Funeral Home Cravens Family
Wade Funeral Home Morgan Woodward



Saturday
September 25, 2010
10 a.m. - 5 p.m.
at Knapp Heritage Park
201 W. Front Street, Arlington TX 76011



Handcrafted Super Stars inside park
Children's entertainment • Classic car show
Live music and activities • Festival foods
Living history demonstrations • More!

www.arlingtontxhistoricalsociety.org
817-460-4001

2010 Agenda

10 a.m.-5 p.m.

10 a.m. - 5 p.m.

- Knapp Heritage Park
- Living History Demonstrations, Archaeological Dig, Cabin Tours
- Artisan Blacksmith James Ryan, Schoolhouse Presentations

10 a.m. - 3 p.m.

- Fenders on Front Street, juried car show (Awards at 2:45)

**Cabin
Tours**



Painting

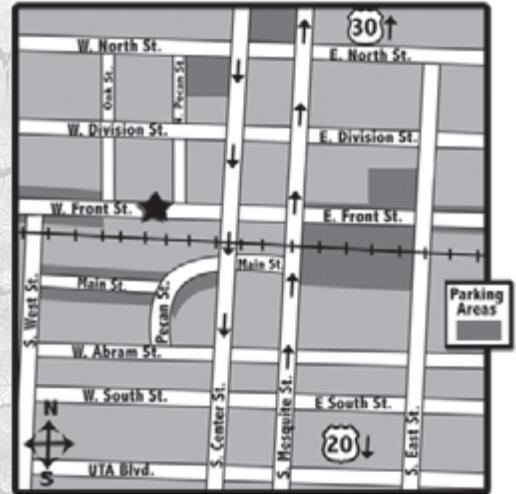


Kettle corn, root beer, turkey legs, cotton candy!



Archaeological Dig

Location



Entertainment

*** times subject to change*

- 10 a.m. -- Welcome and dedication
- 11 a.m. -- Dance Theater Arlington
- 12 p.m. -- Ballet Folklorica
- 1 p.m. --- open
- 2 p.m. --- Paul Demmer 2nd Story Feedback
- 3 p.m. --- Austin singer songwriter Aaron Einhouse
- 4 p.m. --- Jim Penson & Banjo Enterprises

**School
house
presentation**





**Navy Hoodie with
Embroidered Logo**
SKU NC0A01
\$29.99*

**White Tee with
Embroidered Logo**
SKU NC0A03
\$16.99*



Commemorate our day in **HISTORY.**

Purchase your city of Arlington commemorative gear. A variety of unique clothing, tailgating essentials, jewelry and items which can be personalized are available online. Get yours today.

www.arlingtongear.com

**Navy cap with
Embroidered Logo**
SKU NC0A02
\$14.50



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Q. How can I conserve water to reduce my sewer bill?

A. Avoid over-watering your lawn. During the winter, a typical lawn requires only 1 to 1-1/2 inches of water every three weeks. Irrigate only to make up the difference if you don't receive this much precipitation. Install a rain/freeze sensor on your irrigation system controller to avoid wasting water. Indoors, fix leaks in faucets and toilet tanks, and wash clothes and dishes using full loads. To learn more about water conservation, go to www.SaveArlingtonWater.com.

Q. Is my water meter still read each month?

A. Yes. We read your water meter to bill for the water consumption registered during that billing period.

Q. Why are only residential customers eligible for this program?

A. Residential accounts vary seasonally due to lawn sprinkling, the filling of swimming pools, and the number of people in the household. Historically, commercial and multi-family (apartment) accounts do not vary much seasonally. If they are irrigating, they generally have separate meters so that their sewer rate is affected only by domestic, or inside, usage.

Q. Wouldn't it be more equitable to just meter my sewer?

A. No. It would be extremely costly to the City of Arlington as well as to its customers to meter sewer. Sewer meters are expensive to buy, expensive to maintain and not as accurate as water meters. Usually, metering sewer is reserved only for large commercial or industrial users, and those accounts are reviewed on an individual basis to determine if it is cost effective to do this special type of metering.

Q. Why was this program implemented?

A. It is an equitable system for billing sewer to residential customers. Each customer's water usage pattern is used to "customize" their sewer usage.

Q. How can this program help me save money?

A. Keep your water usage as low as you can during the winter months. Remember that watering your lawn or shrubs or filling a pool will affect your winter water usage and ultimately your maximum sewer charge for the year. If you suspect that you have a leak in a toilet or your sprinkler system, immediately inspect them and repair as necessary.

Summary

- This is an automatic yearly program; all residential customers are already "signed up"!
- We print a reminder message about this averaging program on your bills each year.
- The message will give you the approximate dates during which water consumption you use will be averaged to determine your maximum sewer charge.
- The highest month's consumption of the December through March billings will be discarded before the averaging is completed. If you wish to take advantage of the lower sewer charges, you should be conservative with your water usage during this time.
- Practicing conservation will also save you money year round. Visit www.SaveArlingtonWater.com to find money saving tips.
- Call us at 817-275-5931 and we will be glad to assist you with this or any other questions you have about your maximum sewer charge or your account, in general.



Want to lower your sewer charges?

Reduce your water usage from November through March!



Each year, residential monthly water consumption is measured and averaged to establish the maximum sewer charge for each customer. This establishes the sewer charge for the next 12 months. By conserving water during this period, you can control your sewer costs. Read more about this in the Q&A below.



Frequently Asked Questions

Q. Why do you use the winter billing months for averaging?

A. Traditionally, the 4 lowest water consumption months for residential customers are billed in December, January, February and March. The primary reason for this is that residential customers are not watering their lawns during this time frame, so water usage is mainly inside the house. The majority of the water used during winter months is entering the sanitary sewer.

Q. Why do you average only 3 of the 4 winter months?

A. Lawn sprinkling, filling a swimming pool, or having a toilet leak can all increase a monthly bill. Being able to discard the largest of these bills prior to averaging the 3 remaining months gives a more representative measure of water flowing into the sewer system.

Q. How exactly do you average my winter months' usage?

A. We use water consumption shown on your December, January, February and March billings, discard the highest month and average the remaining three months to establish the maximum monthly sewer charge that will be used from April through the following March.

Average Winter Calculation Example:

→ Monthly Water Consumption:

Nov = 7 thousand gallons

Dec = 21 thousand gallons

Jan = 4 thousand gallons

Feb = 8 thousand gallons

→ Calculate: Discard the highest of the 4 months. Add the remaining months, $7 + 4 + 8$ to get a total of 19. Divide the 19 by 3 to get 6.3, which rounds down to 6. The Average Winter Consumption (Sewer Maximum) for this residential account will be set at 6 thousand gallons per month for 1 year (April 2010-March 2011).

Q. Once I have my average, does this mean I will be charged this same amount for sewer every month?

A. The average winter usage is a maximum sewer volume charge. For example, if your average winter usage is 6,000 gallons and you use 15,000 gallons of water in a month, you will be billed for only 6,000 gallons of sewer in that month. But if you use 5,000 gallons of water in a month, you will be billed for 5,000 gallons of sewer in that month. For residential customers, sewer consumption will never be higher than water consumption.

Q. Once I have my average, will it ever change?

A. Your new average will be recalculated automatically each year when we average your December through March bills. It could go up, go down or stay the same from year to year. It depends on how much water you use during the winter months.

Q. How can I find out the approximate period during the winter months that will determine my maximum sewer charge?

A. Your location in the city determines approximately when your meter will be read each month. During the months of October through February, a message will display on the back of your bill, providing the approximate dates during which your water consumption determines the new average for the next year. It is during this period that conserving water will minimize your sewer charge. Of course, practicing water conservation year round pays you even more dividends.

Q. What is my average if I am a new customer and do not have the winter months' history?

A. Each year, we average all residential customers' consumption to establish a city average. Every residential customer who does not have a full December, January, February and March billing will receive the city average until they have the history to establish their own winter average.



Celebrating the Value of Water Today and for the Future

*A Water Conservation Message from Julia J. Hunt, P.E.
Arlington Water Utilities Director*



Every year, the first week of May is recognized as Drinking Water Week in the water professional community. It provides an opportunity to recognize the many benefits of safe, reliable water every time we turn on the tap and the role it plays in our daily lives. There are many conservative steps taken by Arlington Water Utilities to ensure the water provided to you is of the highest quality and you can feel confident that it is dependable to use every day.

Arlington Water Utilities secures a water supply from the Tarrant Regional Water District through a network of reservoirs including Lake Arlington, Richland-Chambers, Cedar Creek, and Benbrook reservoirs. Treating this water to drinking water standards at the John F. Kubala and Pierce-Burch Water Treatment Plants and continuously testing the water to ensure regulatory compliance and quality is a core mission of your Water Utility. Arlington Water Utilities pumps the treated water through the distribution system which includes over 1,400 miles of water distribution lines. Protecting our water supply from cross-connections and contamination and providing excellent customer service for our 99,000 active water connections every day are also core services we provide to you, our community. Tap water delivers and provides the essential elements necessary to provide for public health protection, fire protection, support for the economy, and quality of life benefits. We recognize the importance and value water represents in your lives. We encourage you to take steps to use water efficiently today to ensure a safe supply tomorrow.

During the summer months, outdoor watering accounts for 50% of the treated water used in Arlington. Here are a few tips to promote a healthy lawn while conserving water:

- Water after 6 p.m. and before 10 a.m. year round per City ordinance
- In summer, water your lawn once every 5 days to a depth of 1 inch and reduce frequent watering
- Run a two minute test on all irrigation zones each month and repair physical problems immediately
- For recommendations from local experts on landscape design, plant selection, and maintenance tips, visit www.txsmartscape.com
- Consider changes to your landscape. To help, you will find demonstration gardens throughout the city designed to educate on the benefits of planting native and adaptive plants that thrive in our area. The gardens showcase some of the many styles of landscapes that conserve water, provide beauty and save money because of reduced maintenance demands. They are:
 - Molly Hollar Wildscape at Veteran's Park - 2600 Spanish Trail
 - Water Conservation Demonstration Garden - 1100 SW Green Oaks Blvd.
 - Southwest Branch Library - 3311 SW Green Oaks Blvd.
 - Thora Hart Park - 3510 West Green Oaks Blvd.
 - Arlington City Hall - 101 West Abram Street (coming in July 2010)

The City of Arlington appreciates your commitment to conserving water. Visit www.SaveArlingtonWater.com for more water conservation tips. For more information about this message, e-mail water@arlingtontx.gov or call 817-459-6600.

Together, we can ensure a reliable water supply for future generations.



For more information:

Water Quality: 817-457-7550

Laboratory Services water sample requests, water quality questions or water quality problems. If you have questions concerning this brochure, ask for Erik Irwin in the laboratory.

Customer Services: 817-275-5931

Open new or transfer account, billing inquiries, water conservation, water and sewer rates.

Emergency Water, and Sewer Services (24 hours): 817-459-5900

Service interruptions, water leaks, sewer problems

Tarrant Regional Water District (TRWD): 817-237-8585

Texas Commission on Environmental Quality (TCEQ): 512-239-1000

To participate in decisions concerning water:

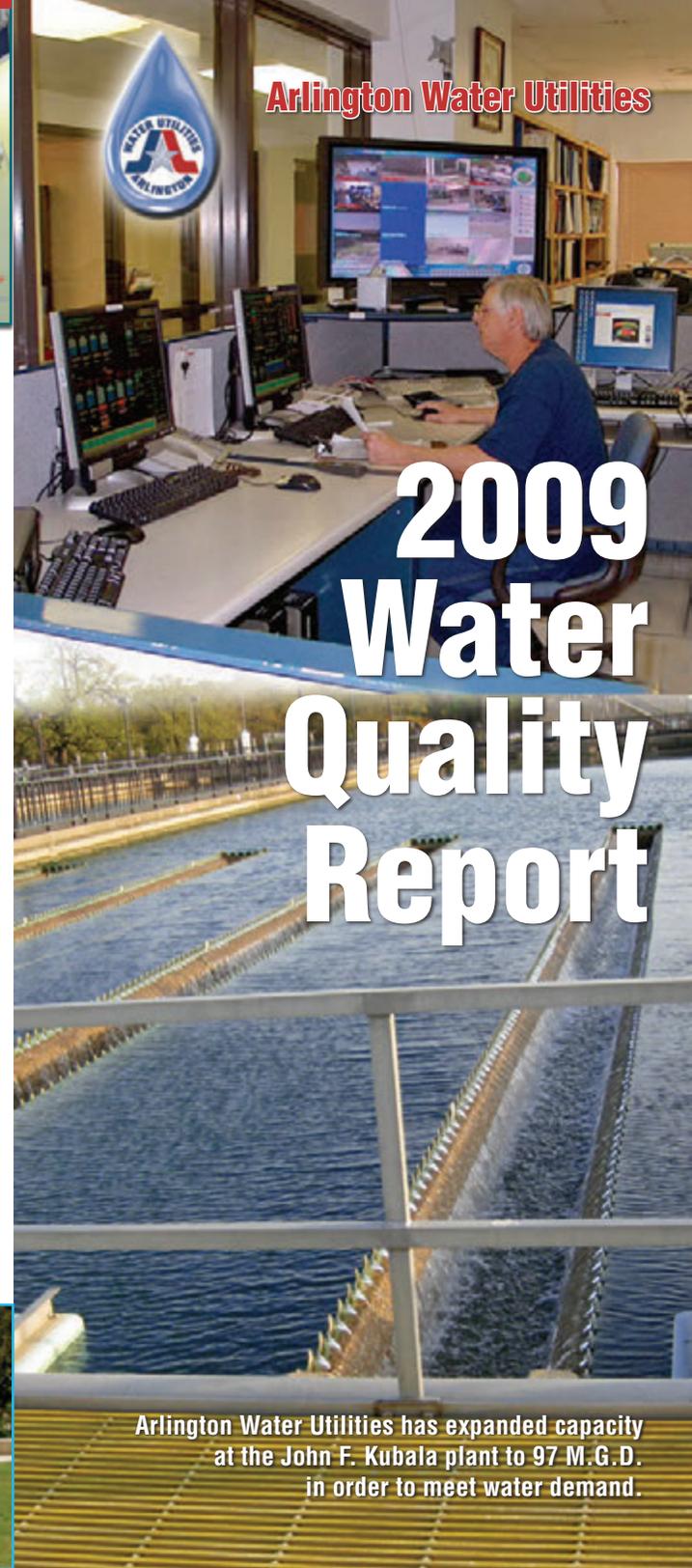
Attend the Arlington City Council meetings, held on the 2nd and 4th Tuesday nights at 6:30 p.m. in the Council Chamber located at City Hall, 101 West Abram Street.

Meeting schedule is posted online at www.arlingtontx.gov/citycouncil/meeting_schedule.html

To view City Council Agenda or to watch a City Council meeting webcast, please visit www.arlingtontx.gov/citycouncil/agenda.html

Visit our website at:

www.arlingtontx.gov/water/studiesandreports_drinkingwaterquality.html



Arlington Water Utilities

2009 Water Quality Report

Arlington Water Utilities has expanded capacity at the John F. Kubala plant to 97 M.G.D. in order to meet water demand.

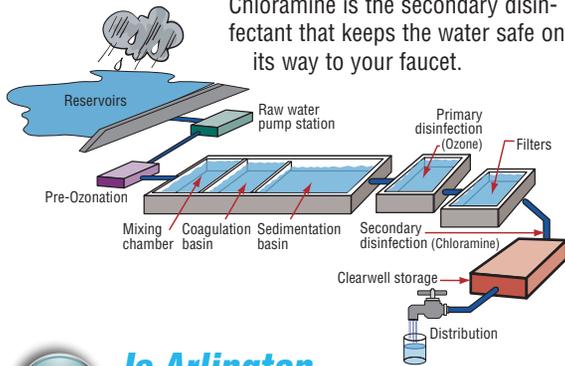
As you read through this report, you will notice that drinking water produced by Arlington Water Utilities meets or exceeds all Federal and State drinking water quality regulations. In most instances, substances found in Arlington water are well below the maximum allowable levels. The information included in this report reflects the data collected from January 1 through December 31, 2009, unless noted otherwise.

Este reporte incluye información importante sobre el agua potable. Para ayuda en español, favor de llamar al teléfono 817-457-7550 y pregunte por Erik Irwin. Este reporte también está disponible en esta dirección de internet www.arlingtontx.gov/water/studiesandreports_drinkingwaterquality.html.

How is the water in Arlington treated?

The water in Arlington is treated at two state of the art water treatment plants. Ozone is used as the primary disinfectant. Aluminum sulfate and a cationic polymer are added to help dirt and other particles clump together and settle out during treatment. The water is then filtered through granular activated carbon beds to remove smaller particles and substances that are dissolved in the water. The water is then chloraminated (treated with chlorine and then ammonia) as it enters the clearwell for storage.

Chloramine is the secondary disinfectant that keeps the water safe on its way to your faucet.



Is Arlington water safe to drink?

Absolutely. Again this year, no water quality regulations were violated and in most instances substances found in Arlington water are well below the maximum allowable levels. Our employees take great pride in producing and delivering to you, our customer, water that meets all Federal and State regulations.

Where does Arlington drinking water come from?

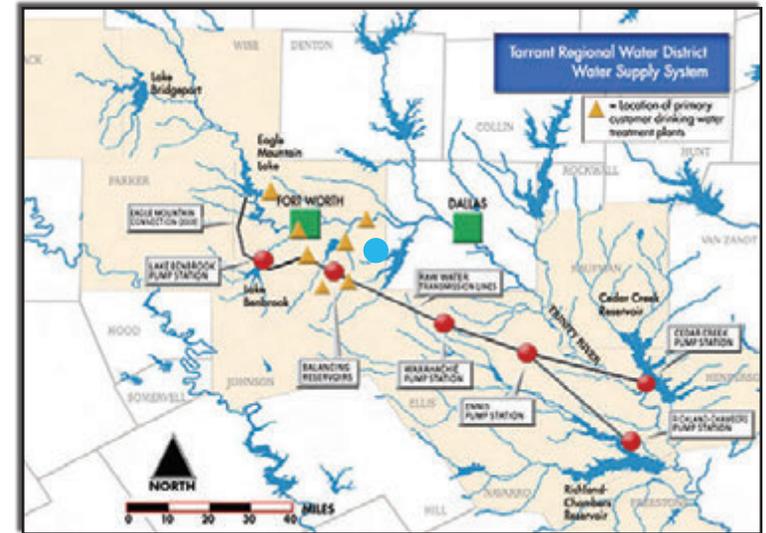
Arlington purchases its water for treatment from the Tarrant Regional Water District. The water is taken from four reservoirs. Cedar Creek, Richland-Chambers and Lake Benbrook supply the John Kubala Water Treatment Plant. Lake Arlington supplies the Pierce-Burch Water Treatment Plant.

Cryptosporidium Monitoring Information:

In 2009 Tarrant Regional Water District monitored all raw water sources for Cryptosporidium and found none.

Cryptosporidium is a microscopic, disease-causing parasite, housed in a hard-shelled egg-shaped oocyst. When ingested, the oocyst splits open, releasing sporozoites. These sporozoites invade the lining of the gastrointestinal tract and can cause an illness called cryptosporidiosis. Cryptosporidiosis is typically an acute short-term infection but can become severe and non-resolving in children and immuno-compromised individuals.

In addition to coagulation and filtration, Arlington uses Ozone (the primary disinfectant) to further protect against Cryptosporidium.



Did You Know...

Health information for Special Populations

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly or Immuno-compromised persons such as those undergoing chemotherapy for cancer; those who have undergone organ transplants; those who are undergoing treatment with steroids and people with HIV/AIDS or other immune system disorders can be particularly at risk from infections. You should seek advice about drinking water from your health care provider. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (800-426-4791).

Has a Source Water Susceptibility Awareness (SWSA) study been completed on each one of the reservoirs that Arlington receives water from?

Yes. A SWSA for each reservoir was completed by the Texas Commission on Environmental Quality (TCEQ) in 2009. The SWSA lists the sources of possible contamination and the level of their severity, for each reservoir. Their findings revealed that each of the reservoirs mentioned above did have some level of susceptibility to possible contamination. TCEQ is currently updat-

ing the full survey and will be sending a full report to the City of Arlington later in the year. Contact TCEQ at 512-239-4691 for more information or questions regarding the most recent SWSA.

General information about lead

Where does lead in drinking water come from? If present, lead comes mainly from plumbing fixtures and materials, not from the water source. Although lead was banned from use in pipe and solder in 1986, older homes may still have materials containing lead. To prevent leaching of lead from the plumbing, Arlington Water Utilities controls the water pH so that it coats the interior of the pipes with a thin layer of calcium carbonate. An easy way to minimize exposure to lead in your home if the water has been sitting in the plumbing for more than six hours: flush the faucet until the water becomes cold (approx. 30 seconds-2 minutes). It is highly recommended that only cold water be used for drinking or cooking purposes. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

Water Fact:
With 83 million more people on earth each year, water demand will keep going up unless we change how we use it.



Substances Expected to be in Drinking Water

The City of Arlington and the State of Texas both analyze your drinking water. Any regulated substances that were detected during the last year are shown in Table A. As shown in the table, all are well below the established maximum contaminant levels. All water dissolves substances from the ground as it flows over and through it. Substances that may be present in raw water include such things as:

- 1) microbes such as viruses and bacteria that come from septic systems, agricultural livestock operations and wildlife;
 - 2) salts and metals that can be naturally occurring or the result of urban storm water runoff, industrial or domestic wastewater discharges or farming;
 - 3) pesticides and herbicides that may come from a variety of sources such as agriculture, urban storm water runoff or residential uses;
 - 4) organic chemical substances that include synthetic and volatile organic chemicals that are by-products of industrial processes and can also come from gas stations and urban storm water runoff;
 - 5) radioactive substances that are naturally occurring.
- Substances may be found in drinking water that may cause taste, color, or odor problems but are not necessarily causes for health concerns. For more information, please call Laboratory Services at 817-457-7550.

Water Fact:
U.S. swimming pools lose 150 billion gallons to evaporation every year.

Emerging Water Quality Issues

Arlington Water Utilities' primary objective is the protection of public health through the delivery of high-quality drinking water. While we understand that pharmaceuticals are an issue of interest, to date research has not demonstrated an impact on human health from pharmaceutical compounds at the trace levels discovered in drinking water. Currently Arlington is partnering with the Water Research Foundation and other water supply agencies on two separate studies to further enhance the ability of the treatment system to remove organic contaminants, including personal care products and pharmaceuticals.



Just try living without it.

SAVE WATER. Nothing can replace it.

[Click to learn how to do your part in saving our most precious resource - water.](#)

Water Fact:
One out of eight people lack access to clean water.

The Environmental Protection Agency (EPA) Safe Drinking Water Hotline

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some constituents. The presence of these constituents does not necessarily indicate that water poses a health risk. In order to ensure that tap water is safe to drink, the EPA prescribes regulations that limit

the amount of certain substances in water provided by public water systems. The United States Food and Drug Administration regulates the bottled water industry for the same substances. The treatment process removes these substances from the raw water and provides further protection prior to sending it to the

distribution system. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline at 800-426-4791 or visiting the EPA web site at www.epa.gov/safewater.



Table A. Regulated Substances. These substances are regulated or are required to be monitored and were detected in Arlington tap water in 2009. None of the detected substances exceeded the regulated limits.

Substance	Units	Avg.	Min.	Max.	MCL	MCLG	Possible Source
Barium (2002) ¹	ppm	0.045	0.044	0.046	2	2	Erosion of natural deposits
Carbon Tetrachloride ²	ppb	0.28	ND	0.57	5	NA	Discharge from chemical plants/industrial activities.
Chloramines ²	ppm	3.4	0.52	5.6	MRDL=4	MRDLG=4	Water additive used to control microbes
Fluoride	ppm	0.75	0.6	0.9	4	4	Water additive promoting strong teeth
Nitrate as Nitrogen	ppm	0.34	ND	0.93	10	10	Runoff from fertilizers
Nitrite as Nitrogen	ppm	0.03	ND	0.38	1	1	Runoff from fertilizers
Radioactive (2005 ¹)							
Radium 228	pCi/L	<1.0	<1.0	<1.0	5	NA	Decay of natural, man-made deposits
Beta/Photon Emitters	pCi/L	<4.0	<4.0	<4.0	50	NA	Decay of natural, man-made deposits
Gross Alpha Particle Activity	pCi/L	<2.0	<2.0	<2.0	15	NA	Decay of natural, man-made deposits
Total Coliform ⁵	%	NA	ND	0.22%	5%**	NA	Naturally present in the environment
Total Organic Carbon (TOC)							Naturally present in the environment
PB Plant (raw)	ppm	5.6	5.0	6.2	NA	NA	
PB Plant (drinking)	ppm	3.1	2.6	3.5	NA	NA	(PB = Pierce-Burch Plant)
PB Removal ratio ⁶	% removal	1.3	1.0	1.5			
JK Plant (raw)	ppm	5.6	4.8	6.6	NA	NA	(JK = John F. Kubala Plant)
JK Plant (drinking)	ppm	3.0	2.8	3.3	NA	NA	
JK Removal ratio ⁶	% removal	1.3	1.1	1.5			
Total Trihalomethanes ²	ppb	14.7	6	26	80	NA	By-product of drinking water chlorination
Trihaloacetic Acids (HAA5) ²	ppb	7.8	5.3	10.8	60	NA	By-product of drinking water chlorination
Turbidity ⁴							Soil runoff
Highest single measurement	NTU	0.1	0.04	0.16	TT=1.0	0	
% of samples < 0.3 NTU	%	100%	NA	NA	TT=95%	NA	
Substance	Units	Action Level	No. Sites > Action Level	90th %-tile	Range	Possible Source	
Copper (2009) ³	ppm	1.3	0	0.056	0.0052-0.93	Corrosion of household plumbing systems	
Lead (2009) ³	ppb	15	0	0.55	ND-0.85	Corrosion of household plumbing systems	

¹Due for testing in 2011. ²Compliance based on a calculated running annual average of all samples at all sites. ³Sampling is required every 3 years. Instead of MCLs for lead and copper, EPA requires that 90 percent of water samples obtained from customers' taps contain less than the Action Level for each metal. Arlington's most recent survey of the required 50 homes shows that only one home exceeded the Action Level for lead. This means that Arlington's water is significantly better than required. ⁴Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches. ⁵Coliform bacteria are used as indicators of microbial contamination of drinking water because they are easily detected and found in the digestive tract of warm blooded animals. While not themselves disease producers, they are often found in association with other microbes that are capable of causing disease. Coliform bacteria are more hardy than many disease-causing organisms. Therefore their absence from water is a good indication that the water is bacteriologically safe for human consumption. ⁶Removal ratio is the percent of TOC removed by the treatment process divided by the percent of TOC required by TCEQ to be removed. Based on running annual average of ratios.



Table Definitions

Action Level (AL) The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

<(xxxx) less than the amount listed.

≥(xxx) equal to or greater than the amount listed.

Maximum Contaminant Level Goal (MCLG) The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL) The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal (MRDLG) The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

Maximum Residual Disinfectant Level (MRDL) The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

NA Not applicable

ND (Not detected) No level of the parameter was detected.

NTU (Nephelometric Turbidity Units) A unit used when measuring turbidity, a measure of the cloudiness of the water.

pCi/L (picocuries per Liter) A measure of radioactivity in the water.

ppb (parts per billion, ug/L) A unit of measurement roughly equal to 1 drop in 100,000 gallons.

ppm (parts per million, mg/L) A unit of measurement roughly equal to 1 drop in 100 gallons.

TT (Treatment Technique) A required process intended to reduce the level of a contaminant in drinking water.



Other Substances of Interest

Substance	Units	Avg	Min	Max
Total:				
Alkalinity	ppm	87	72	113
Hardness	ppm	102	82	120
Hardness	grains/gal.	6	4.8	7
Calcium	ppm	34	26	41
Sodium	ppm	23	9	28
Chloride	ppm	18	16	21
pH	units	8.2	7.9	8.5



Table B. Unregulated Substances. These substances don't yet have a drinking water standard set by the USEPA. The purpose of monitoring for them is to help EPA decide whether the substances should have a standard.

Substance	Units	Avg.	Min.	Max.	MCL	MCLG	Possible Source
Chloroform	ppb	4.8	0.81	12.5	Not Regulated	0	By-product of drinking water disinfection; not regulated individually; included in Total Trihalomethanes.
Bromodichloromethane	ppb	4.6	1.8	7.9	Not Regulated	0	
Chlorodibromomethane	ppb	4.2	2.3	6.5	Not Regulated	60	
Bromoform	ppb	0.98	ND	1.4	Not Regulated	0	
Dichloroacetic Acid	ppb	3.9	2.5	5.8	Not Regulated	0	By-product of drinking water disinfection; not regulated individually; included in Haloacetic Acids.
Bromoacetic Acid	ppb	ND	ND	ND	Not Regulated	0	
Dibromoacetic Acid	ppb	1.6	ND	2.6	Not Regulated	0	
Chloroacetic Acid	ppb	2.3	ND	4.5	Not Regulated	0	
Trichloroacetic Acid	ppb	<5	<5	<5	Not Regulated	0	

Did You Know?

The Arlington Landfill accepts old computers and computer-related equipment for recycling year-round.

That's right, and it's free!

All you have to do is drop them off at the landfill where they'll be stored and then taken to a recycler.

For more information, please call the landfill at 817-354-2300.

Sponsored by:

- Public Works Department
- University of Texas at Arlington
 - Republic Waste
- Goodwill Industries of Fort Worth



817-459-6777
www.arlingtontx.gov

Celebrate
Texas Recycles Day at Arlington's

COMPUTER ROUNDUP!

Nov. 13, 2010
8 a.m. - 12 noon



WANTED

- Computers • Monitors • Keyboards
- Printers • TVs • Radios • VCRs
- Video Cameras • Cell Phones

Bring us your old electronics!

8 a.m. - 12 noon
Saturday, Nov. 13, 2010

UTA parking lot at southeast corner of Mitchell and Cooper

Proof of Arlington residency required. This event is for Arlington residents only.
Businesses should contact the City of Arlington
for information on how to recycle electronics.

We will not be accepting large,
household appliances such as refrigerators,
washers, dryers. Call 817-317-2000
for disposal of these items.





**When your neighbors throw things
down the storm drain,
it costs YOU money.**

**Don't get
robbed...**

**Report storm drain polluters
to the Stormwater Pollution
Prevention Hotline
817.459.6599**

It is against the law to discharge anything other than stormwater to the storm drain system.

Stormwater runoff can pollute water sources including rivers, streams, creeks, or lakes. The storm drain system DOES NOT have a mechanism for treating the stormwater runoff that enters the storm drain. ANYTHING poured or dumped into a gutter or drain flows directly into our water sources—the same water sources we use for drinking water, fishing, boating, swimming and other recreational activities.

Be a Good Neighbor.

Follow these easy steps to prevent pollution of our local water sources.

- 1. Never blow leaves or grass clippings into the storm drain.**
- 2. Always pick up your pet's waste.**
- 3. Take your car to the local car wash instead of washing it in your driveway.**
- 4. Never pour oil or other hazardous products into the storm drain.**
- 5. Report illegal dumpers to the stormwater pollution prevention hotline.**

For more information email
stormwatereducation@arlingtontx.gov
or visit

www.arlingtontx.gov/stormwater

Arlington EMS Ready Care

MEMBERSHIP AGREEMENT

October 01, 2010 – September 30, 2011

By signing the 2010-2011 AMR Membership Application ('Application') I agree, on behalf of myself and the family members of my household listed on the Application, to abide by the terms of AMR's 2010-2011 Membership Program, as set forth in this Agreement. I understand that my membership will expire on midnight September 30, 2011. I understand that Medicaid patients are not permitted to enroll in this program.

PERSONS COVERED:

This Agreement covers the household family members listed in my Application, so long as they remain full-time members of the specified household and the children listed are 21 years of age or younger and a full time student. New household family members may be added, family members may be deleted or the household location may be changed by written notice to AMR, effective the day following receipt by AMR of such notice.

COST OF MEMBERSHIP:

To become an AMR member, I hereby pay AMR a non-refundable and non-transferable fee of \$60.00/YR with Primary and Secondary insurance, \$67.50/YR with primary insurance only, or \$400.00/YR with no insurance. Open enrollment period is August 01 - September 30, 2010. I warrant that all the information in the Application is true and correct. AMR reserves the right to request documentation demonstrating the accuracy of such information. In the event of any change in the insurance coverage or status specified on the application, I agree to notify AMR within ten (10) days and, if the change results in the affected member(s) owing an additional membership fee, I agree to pay the additional amount upon receipt

of an invoice from AMR specifying the additional amount due.

PAYMENT FOR SERVICES:

I understand that I am responsible for payment for any services provided to me by AMR, but that my membership will assist me by discharging that part of my financial liability that is not covered by insurance for those AMR services specified in this Agreement. This benefit is subject to certain limitations specified in this agreement. As a condition of receiving this benefit, I hereby assign (hand over) to AMR all rights and benefits that I or the other family members of my household have under any and all medical, health, supplemental, worker's compensation, liability, auto or homeowner's insurance policies or plans, or from other third party payers or sources which provide coverage or would otherwise pay for ambulance services. Such payment sources are collectively referred to in this agreement as 'insurance.' I authorize payment of all insurance benefits or payment to AMR. I understand that AMR will, whenever it deems it feasible, file claims for and directly collect the benefits payable from insurance, up to the amount of AMR's charges for its services. When requested by AMR, I agree to complete any forms and take any other reasonable action that may be necessary to collect such amounts. If I or anyone on my behalf receives any insurance or other third party payments for ambulance services provided by AMR, I will promptly turn over those payments to AMR.

BENEFITS:

Payment of membership fee and compliance with the terms of this Agreement entitles members to the following benefits: **continued on back panel** >

Arlington EMS Ready Care Membership Agreement

October 01, 2010 – September 30, 2011

< continued from inside panel

a. Emergency ambulance services:

Members who receive medically necessary advanced or basic life support emergency ambulance services from AMR as a result of an 'emergency medical condition,' shall pay nothing out of pocket, except as specified herein.

b. Non-emergency ambulance services:

Members who receive medically necessary advanced or basic life support non emergency ambulance services from AMR shall pay nothing out of pocket, except as specified herein. "Medical necessity" for purposes of determining whether any emergency or non-emergency transport qualifies for the membership benefit shall be determined by AMR using the standards of the Medicare program, which are also used by many other insurance programs. AMR reserves the right to require a certificate of medical necessity from a qualified physician in determining medical necessity. Without limiting the foregoing, transports to doctors' or dentists' offices; or outpatient trips to or transfers to another medical facility for the patient's family or physician's convenience, are generally not considered medically necessary.

LIMITATIONS AND CONDITIONS:

Membership benefits only extend to AMR's advanced or basic life support ambulance services staffed with paramedics and EMT/Is, and EMTs. Membership benefits are inapplicable to services rendered any other provider.

As a condition of receiving the benefits of membership with respect to any ambulance transport, a member with insurance must comply with all coverage conditions of the applicable insurance program for such transport. Some insurance programs require the insured

person to obtain prior authorization of payment for non-emergency, ambulance services. Some plans require certain documentation from the insured within a specified time limit, or the plans deny or reduce coverage for ambulance services. In the event a member with insurance forfeits coverage by failing to comply with these types of requirements for a transport that would otherwise be covered by membership, or the services are denied as covered, then AMR shall provide the member with a 50% discount off its usual and customary charge for such transport. Non-insured household family members will receive a 50% discount for services rendered.

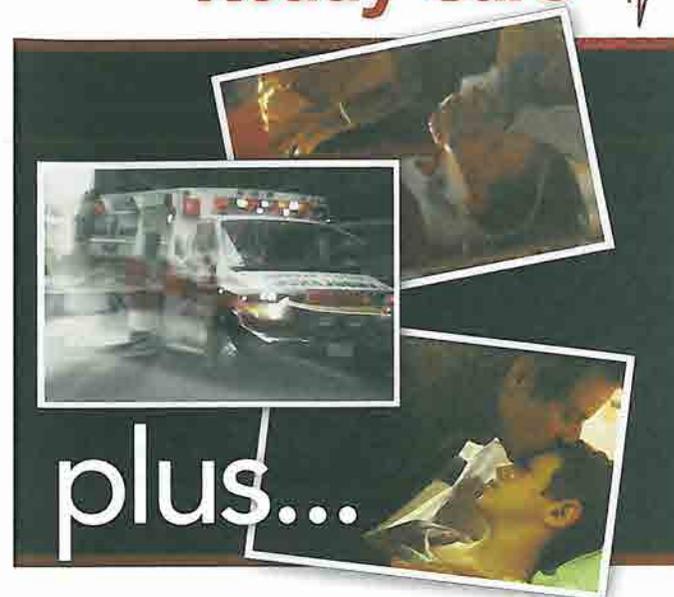
Membership only covers ambulance services that begin in Arlington and terminate in the service area(s): Arlington, Fort Worth, & Dallas hospitals. No benefits are provided for services rendered outside of these areas. I agree to pay AMR for any services it provides that are not covered by the membership benefit at 100% usual customary rates for non medically necessary transports.

AMR reserves sole discretion to deny or revoke membership and to refund membership fees (in full or in part) for reasonable cause, including but not limited to failure to comply with the terms of this Agreement. If AMR revokes my membership, I will pay all balances in full.

AMR reserves the right to discontinue its membership program at any time upon notice to members. In such event, AMR shall return a pro rated portion of the membership fee. AMR also reserves the right to unilaterally modify the terms of membership. AMR may assign its right or duties under this agreement.

Two ways to protect your family (and save money doing it)

Arlington EMS Ready Care



personalized emergency notification and health records

Arlington EMS Ready Care



If you have no insurance, or your insurance denies your medically necessary claim, AMR will bill you for 50% of the usual and customary charges.

All family members, 21 years or younger, living at your residence are covered under one membership, provided they are listed on the form at right. We will complete all necessary paperwork, file claim and negotiate with your insurance company.

Memberships are effective from Oct. 01, 2010 – Sept. 30, 2011. Open enrollment period is August 01 - September 30, 2010.

Alert Notification

personalized emergency notification and health records

- Reduces emergency notification time from 6 hours (or more) – to only 10 minutes.
- Delivers vital medical information 24/7/365 to emergency response personnel.



"When you place vital medical data in the hands of emergency responders – it saves a lot more than time and money. It saves lives." – M. Jones, M.D.

Learn more
888-292-0911 1:00pm – 5:30pm ET
www.Alert-USA.com

Protect your family and your wallet!

- Choose a Ready Care plan:** Choose one...
- I have primary and secondary insurance Program fee: **\$60.00** per year
 - I have primary insurance only Program fee: **\$67.50** per year
 - I have no insurance Program fee: **\$400.00** per year

Add Alert Notification to Ready Care and save \$20.00! \$49.95 per year
Note: If you add Alert Notification – include a separate check for \$49.95 made payable to: Alert Notification, and mail with your completed Ready Care Application at right.

...or Add Alert Notification only:

- Alert** covers all family under a common address & children at school **\$69.95** per year

It's easy! Complete steps: 1 2 3

All collected fees are non-refundable and non-transferable.

Application for Ready Care, Alert Notification or both! for October 01, 2010 – September 30, 2011

1 Complete ALL fields below. **Sign** the Ready-Care membership agreement. **Mail** form with payment.

This Application is (check one): New Renewal

First Name _____ Middle Initial _____ Last Name _____
 Home Address _____ Home Phone _____
 SS No. _____ Date of Birth _____ Male Female
 Primary Insurance _____ Policy No. _____ Phone _____ Group No. _____
 Insurance Company Address _____
 Supplemental Insurance _____ Policy No. _____ Group No. _____
 Supplemental Insurance Address _____ Phone _____
 Insured Employer Name _____ Address _____

Other Family Members of Household

First Name _____ Middle Initial _____ Last Name _____
 SS No. _____ Date of Birth _____ Male Female
 Primary Insurance _____ Phone _____ Policy No. _____ Group No. _____

First Name _____ Middle Initial _____ Last Name _____
 SS No. _____ Date of Birth _____ Male Female
 Primary Insurance _____ Phone _____ Policy No. _____ Group No. _____

First Name _____ Middle Initial _____ Last Name _____
 SS No. _____ Date of Birth _____ Male Female
 Primary Insurance _____ Phone _____ Policy No. _____ Group No. _____

2 Sign All membership applicants 19 years of age or older must sign below with signature of other adult member.

I hereby apply for membership in the Arlington EMS Ready-Care Membership program. I have reviewed the Ready-Care Membership Agreement and agree to abide by the terms thereof. I request payment of authorized Medicare or other insurance benefits to me, or on my behalf, to be paid to Arlington EMS, in order to determine benefits payable on my behalf, now and in the future. This agreement and authorization is executed on my own behalf and on behalf of other members of my household, if they are minors or otherwise unable to sign.

X _____ Date _____
X _____ Date _____
X _____ Date _____
 Signature of other adult member

3 Mail completed form with your payment to:

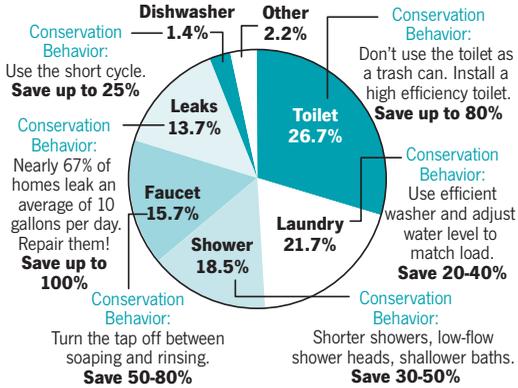
AMR, Arlington EMS Ready-Care
 P.O. Box 181029
 Arlington, Texas 76096-1029 ph: 682-227-6035

Do not send cash: Make check or money order for Ready Care payable to AMR (American Medical Response). Make separate check or money order for Alert Notification payable to Alert Notification.

PLEASE ATTACH COPIES OF BOTH THE FRONT AND BACK OF ALL YOUR PRIMARY AND SECONDARY INSURANCE CARDS.

In the event of any change in the insurance coverage or status specified on the application, I agree to notify AMR within ten (10) days and, if the change results in the affected member(s) owing an additional membership fee, I agree to pay the additional amount upon receipt of an invoice from AMR specifying the additional amount due.

SAVE WATER IN YOUR HOME follow these water-saving ideas:



Beautify your landscaping **and** save water and money! Visit www.txsmartscape.com to find out how. Use drip irrigation on your shrubbery and flower beds and save 60% of the water used for these areas! Search "drip irrigation retrofit" online to find out how to convert from spray to drip. **Visit www.SaveArlingtonWater.com for more information on water conservation.**

Important Information:

- A 5% charge is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges.
- All commercial and apartment irrigation systems must be equipped with rain and freeze sensors. All residential irrigation sprinkler systems installed on or after January 1, 2007 must be equipped with rain and freeze sensors. It is a good idea for all homes with irrigation systems to install freeze sensors.

For a complete list of fees and payment options, or if you have any questions or concerns, please contact us:

Website: www.arlingtontx.gov/water

Email: water@arlingtontx.gov

Phone: 817-275-5931

Write: Arlington Utilities
P.O. Box 90020, Arlington, TX 76004-3020

Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.

Rate Changes on your COMBINED UTILITIES BILLING STATEMENT

Effective October 1, 2010 there are changes to four services billed on the combined Utilities Billing statement which includes water, sewer, refuse and storm drainage.

The increases in the water and sewer rates are due to increased infrastructure costs related to the purchase of raw water and wastewater treatment.

A water conservation rate methodology is used by Arlington Water Utilities. Water conservation rates reward customers with lower water usage. For example, a residential customer using 2,000 gallons of water and 2,000 gallons of sewer will increase \$0.59 or 3.33%. A residential customer using 10,000 gallons of water and 6,000 gallons of sewer will increase \$1.68 or 3.18%. See additional rate and fee details inside.

Residential monthly refuse charge will increase from \$11.60 to \$11.94. Commercial monthly bag service will increase from \$17.15 to \$18.23 and \$7.80 for each additional cubic yard.

Residential monthly storm drainage charge will increase from \$3.50 to \$4.25. For more information on commercial rates, go to www.arlingtontx.gov/publicworks.

For additional questions or information pertaining specifically to these approved rate increases, please visit www.arlingtontx.gov/publicworks.



**Save Time
and Money
with E-bill
and E-pay!**

**Review and pay
your bill online.**

**Visit our
website at:**

www.arlingtontx.gov/water



WATER CONSERVATION

Per ordinance, watering is prohibited year-round from 10 a.m. to 6 p.m. It is more efficient to water in the early morning hours because of evaporation from the sun and wind during the day. Remember your watering schedule should be to water only 1 inch every 5 days during the summer and 1 inch every 3 weeks in winter.

Table 1 contains the charge per 1,000 gallons for water rates for all residential, duplex, residential builder and individual mobile home account classifications.

TABLE 1: Water Conservation Rates Residential Block Structure	
Usage (1,000 gal)	Rate
0 - 2	\$1.42
3 - 10	\$2.02
11 - 15	\$2.98
16 - 29	\$3.41
≥ 30	\$4.08

Table 2 contains water rates for all commercial, apartment, institutional and high volume meter account classifications.

TABLE 2: Water Conservation Rates Commercial Block Structure	
Usage (1,000 gal)	Rate
0 - 15	\$2.08
≥ 16	\$2.38

Table 3 contains the per 1,000 gallon charge for all meters used for sprinkler accounts, regardless of account classification.

TABLE 3: Water Conservation Rates Irrigation Block Structure	
Usage (1,000 gal)	Rate
0 - 29	\$3.41
≥ 30	\$4.08

Table 4 contains water rates for all construction meter account classifications.

TABLE 4: Water Conservation Rates Construction Block Structure	
Usage (1,000 gal)	Rate
All usage	\$4.75

Sewer Rates per 1,000 gallon charge	
All Classifications Block Structure	
Usage (1,000 gal)	Rate
All Usage	\$3.14

FY 2010 Fixed Monthly Fees		
Meter Size	Water	Sewer
3/4" (≤ 2,000 gal) Residential only	\$4.98	\$4.20
3/4" (≥ 3,000 gal) Residential and all other customer classes	\$8.55	\$8.05
1"	\$14.96	\$14.09
1-1/2"	\$34.20	\$32.20
2"	\$59.85	\$56.35
3"	\$137.40	\$78.10
4"	\$220.54	\$135.43
6"	\$512.77	\$309.31
8"	\$803.51	\$487.71
10"	\$1,206.98	\$731.52

EXAMPLE

The following **example** billing calculation is for a 3/4" meter using 11,000 gallons of water on a domestic meter (serving the inside of the home) and 8,000 gallons of sewer:

W a t e r e	Fixed fee	\$ 8.55
	First 2,000 gallons	\$ 2.84 (2 x \$1.42)
	Next 8,000 gallons	\$16.16 (8 x \$2.02)
	Last 1,000 gallons	<u>\$ 2.98</u> (1 x \$2.98)
	TOTAL	\$30.53
S e w e r e	Fixed fee	\$ 8.05
	8,000 gallons	<u>\$25.12</u> (8 x \$3.14)
	TOTAL	\$33.17

For any classification of customer with a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the water block rates and not the irrigation block rates.

Voluntary Donation Form

- I authorize the City of Arlington Water Utilities to include the following amounts on my water utility bill each month to support:
- Care & Share \$ _____
 - Urban Forest \$ _____
 - Animal Services \$ _____
 - Library \$ _____
 - Build a Dream \$ _____
 - Public Art \$ _____
- Total: \$ _____

I understand this will become effective on my next bill and will continue each month until I notify Arlington Water Utilities to change it.

One Time Donation:

- Enclosed is a one time donation of \$ _____
- for: _____ Amount: _____
- for: _____ Amount: _____
- for: _____ Amount: _____

Donate simple and easy online:

www.arlingtontx.gov/water through "pay your bill online".

Name: _____

Service Address: _____

Account Number: _____

Signature _____

Date _____

Your donation is tax deductible. You will receive a statement each January for the prior calendar year for amount donated. Please return this portion of the brochure with your next water utility payment.

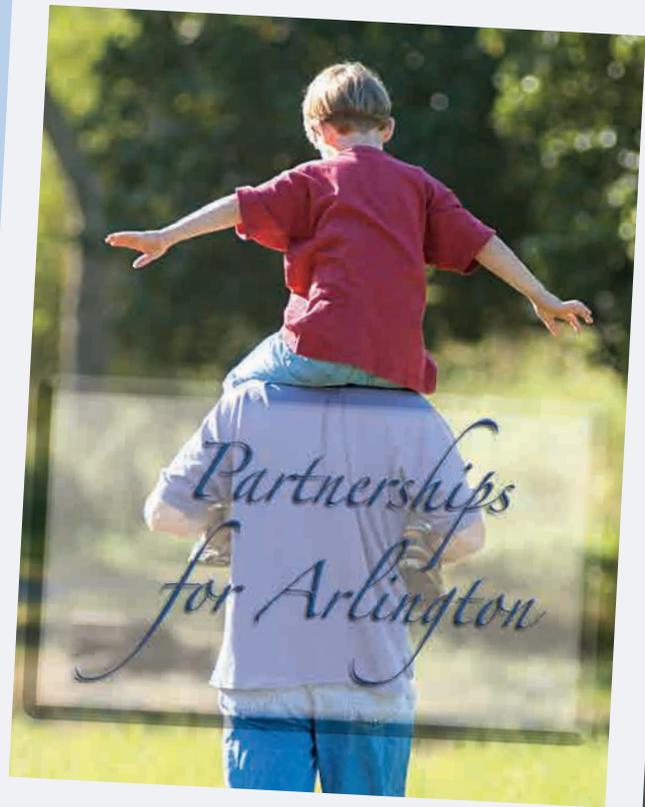


P.O. Box 90231

Arlington, TX 76004-3231

www.arlingtontx.gov

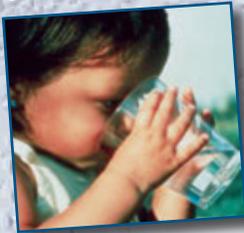
Printed on recycled paper. Rev. 8.10



Arlington citizens now have the opportunity to personally contribute to strengthening Arlington's quality of life. A variety of tax-deductible donation opportunities are now available to you on your monthly utility statement. By choosing to donate either a one-time gift or a monthly recurring donation, you will be donating toward the future of Arlington. It's easy - simply check the box, add your gift and return the total amount with your utility bill. For recurring donations, fill out the form on the back of this brochure and return it with your bill or send it to the Water Utilities Department.

Care & Share

Drinking, Bathing, Cleaning, Cooking... Water is something many people take for granted. But every day, Arlington families risk losing their water and sewer services because they temporarily cannot afford to pay their water utility bill. The *Care and Share* program is designed to aid families who need assistance due to unemployment, illness or other emergencies. It is funded solely from your generous donations. It doesn't have to be a lot; even the smallest contribution makes a difference. You can help others, when you Care a lot and Share a little! For more information, call 817-275-5931.



Urban Forest

Trees are vital to the livability and health of our community. The Parks & Recreation Department will use donations to plant trees that enhance the urban forest. By donating to this fund, you will be planting roots for the future that support the beautification of our parks and street medians. Call 817-275-7041 for more information.



Animal Services Center

You can make a real difference in the lives of homeless and abused animals. Your monthly water bill donation helps provide the highest standard of animal care and services. Donations are utilized to provide medical care, address dietary needs and support the Animal Foster Program.



Call 817-459-5898 for more information.

Library - Ideas, Information, and Imagination



Donations will be used to enhance and enrich the Arlington Public Library's collection of books, audiovisual materials and electronic resources for children and teens, as well as provide expanded

educational and cultural programming opportunities for all ages. Call 817-459-6901 for more information.

Build A Dream Scholarship Program

The Build A Dream scholarship program provides recreation opportunities for low-income Arlington youth giving them the opportunity to participate in Parks and Recreation activities such as music, dance and art classes, sports leagues, swimming lessons and after school programs. The activities promote new skills, social interaction and physical activity, all in a positive environment. Thank you for investing in the youth of Arlington. Call 817-459-5474 for more information.



Arlington Public Art Grant Program

The public arts funding collected through the utility bill will be dedicated for a grant program that will match up to 50% of the total cost of installing public art such as murals or sculptures, with a maximum of \$5,000. Call 817-459-6402 for more information.



Lake Arlington Litter Challenge

April 10, 2010

**Your group can earn \$\$\$\$ and
prizes for picking up litter!**



The Lake Arlington Litter Challenge
will be held on April 10, 2010.

The purpose of the Lake Arlington Litter Challenge is
to improve the appearance of Lake Arlington,
by increasing the public's awareness
and reducing litter around the Lake.

Join City of Arlington staff and residents
as they pick up litter around Lake Arlington
from 8 AM—Noon. Lunch will be provided
for all volunteers and your team could win cash and
prizes for the most litter cleaned!

Compete for a better and cleaner tomorrow!

Volunteers of all ages are welcome to participate!

Sponsored by the City of Arlington Stormwater & Water Utilities

Registration

To register, just fill out a registration form.

The form is available online at

www.arlingtontx.gov/water

or by emailing stormwatereducation@arlingtontx.gov

Give your group's name, contact information, and an estimate of the number of participants.

The group or organization (with 5 members or greater) that collects the most trash will win the Grand Prize. Raffles and door prizes are also available—just by participating!

**Group Registration
deadline: March 29, 2010.**

What to Wear?

- Participants should wear long pants and sleeves, sturdy shoes or boots and hats.
- No shorts or sandals!
- Gloves, insect repellent, and trash bags will be provided by the City.

**Help fill our dumpster to the brim!
We can all do our part to keep
Arlington litter free!**

Can't participate but want to donate?
Call 817-459-6587 or email
stormwatereducation@arlingtontx.gov
for more information.



 **ArlingtonAnswers.com**
Real problems. Real answers. Real people.



There still may be time to...

You are invited to this FREE workshop.

May 8th, 9:00am - 1:00pm

**Grace Community Church Life Center
801 W. Bardin Rd. • Arlington TX 76017**

Have you missed your house payments, or are afraid that you might? Come learn about alternatives to foreclosure. HUD certified counselors provided by Consumer Credit Counseling Service of Greater Dallas and Tarrant County Housing Authority will be on site.

ArlingtonAnswers.com is partnering with The City of Arlington and Security One Federal Credit Union to bring you real answers to the challenges you may be facing. To prepare for this event, please logon to ArlingtonAnswers.com and download the intake form to ensure you have everything you need to meet with a HUD counselor. Our goal is to help you find a way to hold on to your home. In addition to credit counselors there will be break-out sessions and resources available that can really help your family stretch your budget.

(English and Español; No childcare provided.)

Home Foreclosure Alternative Workshop.

A vertical yellow drain pipe with a black outline and white horizontal bands. It features a U-shaped S-curve at the top and a turkey-shaped vent at the bottom. The background is a textured red.

Cease the

GREASE

**Don't pour
your holiday
grease down
the drain.**

Para leer este folleto en Español, por favor visite
www.arlingtontx.gov/water/fog.html.

How a Sewer Blockage Affects the Sewer System

Cross Sectional Sewer Pipe Blockage Formation



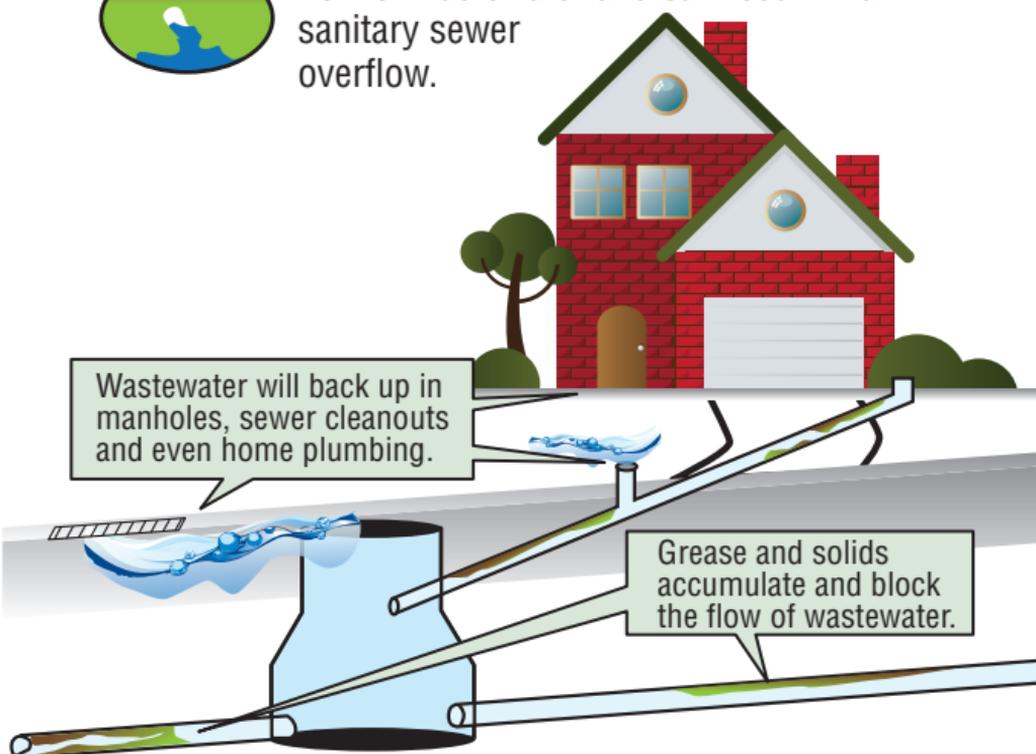
The start of a blocked pipe begins when grease and solids collect on the top and sides of the pipe interior.



The build-up increases over time when grease and other debris are washed down the drain.



Excessive accumulation will restrict the flow of wastewater and can result in a sanitary sewer overflow.



Sanitary sewer overflows (sso) can expose untreated wastewater to humans, animals and the environment.

Visit www.arlingtontx.gov/water/index.html for more information about reducing fats, oils and grease.



Water Resource Services
200 North Cooper St. • 817-459-5902

Working Together to Make Arlington Better



Fix a Leak Week

EPA
WaterSense

March 15-21, 2010

Ten percent of homes have leaks that waste 90 gallons of water or more per day. Common types of leaks found in the home include leaking toilet flappers, dripping faucets, and other leaking valves. Fixing easily corrected household water leaks can save homeowners more than 10 percent on their water bills. Keep your home leak-free by repairing dripping faucets, toilet valves, and showerheads. For additional information go to:

www.epa.gov/watersense/fixaleak

Save Money at Home with Water Conservation

Saving money is on all of our minds these days. One way to save money is to use water more efficiently at home. To help, you will find a "Water Conservation Checklist" on the other side of this handout. Take a few minutes to evaluate and improve your water use efficiency and start saving money today!

This water conservation message is sponsored by your City of Arlington Water Utilities Department.

www.SaveArlingtonWater.com





Water Conservation Checklist

Indoors

- After turning off all water fixtures, I have taken a water meter reading before and after a one hour period to determine if a leak exists in my home.
- I have replaced washers and gaskets on leaking faucets.
- I have placed a few drops of food coloring in my toilet tank and waited 15 minutes to see if the color appears in the bowl. If so, I installed a new flapper.
- I have replaced my showerhead(s) with one that uses 2.0 gallons per minute or less.
- I know the value of water and turn it off when it is not needed. (e.g. brushing teeth)

Outdoors

- I conduct monthly inspections to identify and adjust any sprinkler heads that are spraying water on the street or driveway.
- I only operate my water sprinklers before 10 a.m. or after 6 p.m.
- I adjust my watering schedule with the seasons and only water one inch every 5 days during the heat of the summer and one inch every three weeks in winter.
- I have an operational rain and freeze sensor installed on my sprinkler system.
- I have at least a two inch layer of mulch around plants, bushes, and trees in my yard.
- I have expanded my landscape beds by replacing a portion of my turf grass with native and drought tolerant ornamental grasses, shrubs and trees from www.txsmartscape.com.



It's easy. It's important. It's safe.

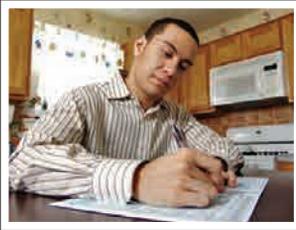


For more information, visit www.arlingtontx.gov/census



Ten. Ten. Ten.

Ten Questions. Ten Minutes. Ten Years.



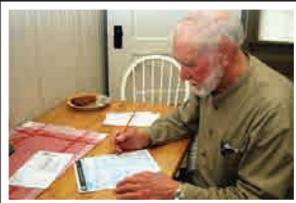
What is the Census?

- The Census is a count of **EVERYONE** living in the United States every 10 years.
- The 2010 Census will be a quick ten question survey. It will only ask for name, sex, age, date of birth, race, ethnicity, relationship and housing occupancy.
- The Census is required by law.
- Census information is strictly **CONFIDENTIAL** as Federal law protects the personal information you share during the Census.



"Taxpayer money goes back to where the people are, and where the people are is determined by the census."

Public Health, Emergency Preparedness, Senior Services and more...



¿Qué es el Censo?

- El Censo es un conteo de **TODOS** los que viven en Los Estados Unidos, y se realiza cada 10 años.
- El Censo 2010 será una encuesta rápida de diez preguntas. Sólo preguntará el nombre, sexo, la fecha de nacimiento, la raza, el origen étnico, la relación y la cantidad de ocupantes de la casa.
- El Censo es exigido por la ley.
- La información recopilada por el Censo es estrictamente **CONFIDENTIAL** ya que la ley federal protege la información personal que usted brinda durante el Censo.



"El dinero de los contribuyentes vuelve a donde se encuentran las personas, y es el censo el que determina dónde se encuentran las personas."

Why is it important?

- A higher count helps the City receive more money for more services for **YOU!**
- When you fill out the census form, you're making a statement about what resources and services you need from Arlington.
- Quickly mailing in your form can provide information to industries looking for pools of skilled workers and potentially attract jobs or job training centers to Arlington.
- Census data helps planners and decision makers determine what neighborhoods need and where to invest in Transportation, Economic Development, Public Health, Emergency Preparedness, Senior Services and more...

¿Por qué se importa el Censo?

- Un conteo más alto ayuda a que la Ciudad reciba más dinero para brindarle más servicios a **USTED.**
- Cuando usted completa el formulario del Censo, realiza una declaración acerca de los recursos y servicios que necesita de Arlington.
- El rápido envío de su formulario puede proporcionar información a las industrias que buscan grupos de trabajadores calificados y posiblemente podría atraer puestos de trabajo o centros de capacitación laboral a Arlington.
- La información recopilada por el Censo ayuda a los planificadores y a las personas a cargo de la toma de decisiones a determinar qué necesitan los vecindarios y dónde invertir en transporte, desarrollo económico, salud pública, preparación para emergencias, servicios para personas mayores, entre otras cosas. . .



Điều tra dân số là gì ?

- Điều tra dân số là việc tính **MỌI NGƯỜI** đang sống tại nước Mỹ sau mỗi 10 năm.
- Điều tra dân số 2010 sẽ là bản khảo sát gồm 10 câu hỏi ngắn. Khảo sát chỉ hỏi tên, tuổi, giới tính, ngày sinh, chủng tộc, sắc tộc, mối quan hệ và tình trạng sở hữu nhà ở.
- Điều tra dân số được pháp luật quy định.
- Thông tin từ cuộc điều tra dân số được **BẢO MẬT** tuyệt đối vì luật Liên bang bảo vệ thông tin cá nhân mà bạn tiết lộ trong cuộc điều tra dân số.



Tại sao điều tra dân số lại quan trọng?

- Số dân nhiều hơn sẽ giúp Thành phố nhận được nhiều tiền hơn để cung cấp thêm dịch vụ cho **BẠN!**
- Khi điền vào mẫu điều tra dân số, bạn đang cho biết mình cần các nguồn lực và dịch vụ nào từ thành phố Arlington.
- Nhanh chóng gửi lại mẫu đã điền có thể giúp cung cấp thông tin cho các lĩnh vực đang cần nhiều lao động lành nghề cũng như có thể thu hút việc làm hoặc các trung tâm đào tạo việc làm đến Arlington.
- Dữ liệu điều tra dân số giúp các chuyên gia hoạch định và chuyên gia lập quyết định biết được những gì mà vùng lân cận cần có và đầu tư vào đâu trong lĩnh vực Vận tải, Phát triển kinh tế, Y tế công, Chuẩn bị ứng phó khẩn cấp, Dịch vụ cao cấp và các lĩnh vực khác...

"Tiền nộp thuế sẽ quay về phục vụ mọi người, và mọi người đang ở đâu sẽ được xác định qua cuộc điều tra dân số."

 **ArlingtonAnswers.com**
Real problems. Real answers. Real people.



There still may be time to...

You are invited to this FREE workshop.

May 8th, 9:00am - 1:00pm

**Grace Community Church Life Center
801 W. Bardin Rd. • Arlington TX 76017**

Have you missed your house payments, or are afraid that you might? Come learn about alternatives to foreclosure. HUD certified counselors provided by Consumer Credit Counseling Service of Greater Dallas and Tarrant County Housing Authority will be on site.

ArlingtonAnswers.com is partnering with The City of Arlington and Security One Federal Credit Union to bring you real answers to the challenges you may be facing. To prepare for this event, please logon to ArlingtonAnswers.com and download the intake form to ensure you have everything you need to meet with a HUD counselor. Our goal is to help you find a way to hold on to your home. In addition to credit counselors there will be break-out sessions and resources available that can really help your family stretch your budget.

(English and Español; No childcare provided.)

Home Foreclosure Alternative Workshop.

Cross-Connection Control



Help protect our drinking water

What is a **cross connection**? A connection between your drinking water and another source of water that combines the two when a backflow condition occurs. When this occurs, your drinking water can become contaminated. Cross connection can cause sickness and death and we need your help!

What is **backflow**? Backflow is when the water in your pipes (after the water meter) goes backward due to:

- Backpressure – the pressure in your pipes is greater than the pressure coming in.
- Backsiphonage – a negative pressure in one of the pipes.

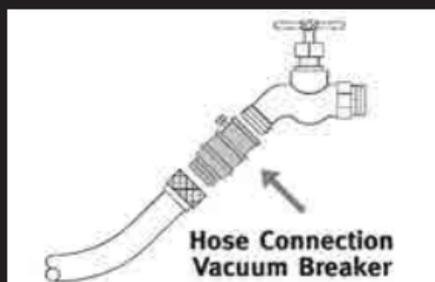
Businesses are *required* to have backflow prevention assemblies that protect from potential hazards to the City's water system:

- External – to protect the City's water from cross connection with the water on the customer's premises.
- Internal – to protect the customer from potentially hazardous cross connections in his/her own system.

Even in your own home, you can unwittingly create a cross connection by:

- Putting the garden hose in a swimming pool to fill it
- Putting the garden hose in a pet's water bucket to fill it, or the fish tank
- Putting the garden hose down the drain to flush out debris when it's backed up
- Connecting your garden hose to a plant fertilizer or bug spray unit

Over half of the nation's cross connections involve unprotected garden hoses. The installation of a vacuum breaker on your hose bibb can be a simple solution to a potential detrimental exposure.



Irrigation systems can be another potential source where cross connections can occur. Irrigation systems are required to have proper backflow protection to prevent any backflow contaminations from stagnant water, lawn fertilizers, pesticides, herbicides or nematodes. When was the last time you had your backflow assembly tested to make sure it was working properly?

We need your help to protect our water supply from cross connections and backflow.

For more information please call 817-459-5902 or visit our website at www.arlingtontx.gov/water/wrs.html.

Additional information is also available at www.abpa.org

 Arlington *Answers*.com

JOB FAIR



Saturday, September 25th
9:00 am - 1:00 pm

The Church on Rush Creek
2350 Southwest Green Oaks Blvd.
Arlington, TX 76017

- Up to 50 Employers on Site
- Resume Critiquing
- Job Coaching and More


WORKFORCE SOLUTIONS
FOR TARRANT COUNTY