

Tips to Lower Your Water Bill

Using water efficiently not only helps extend our water supplies for tomorrow but can help lower your water bill today.

- Turn off your sprinklers and use water sparingly this winter to reduce monthly sewer charges year round.
- Use this time to make landscape changes by removing some unused turf areas and replacing them with mulched landscape beds with native perennials and grasses that add beauty and variety while using much less water and fertilizer.
- Go to www.txsmartscape.com for suggested plants for our area, care and maintenance tips, and other resources to help save water outdoors.
- Fix leaking faucets and toilets that can account for up to 10% of total indoor water use.
- Replace your showerhead with a high-efficiency showerhead that uses 2.0 gallons per minute or less. Remember, anytime you use less hot water you are saving money on water and energy.

Important Information:

- A 5% past due fee is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges.
- All commercial and apartment irrigation systems must be equipped with rain and freeze sensors. All residential irrigation sprinkler systems installed on or after January 1, 2007 must be equipped with rain and freeze sensors. It is a good idea for all homes with irrigation systems to install rain and freeze sensors.

For a complete list of fees and payment options, or if you have any questions or concerns, please contact us:

Web: www.ArlingtonTX.gov/water

Email: water@ArlingtonTX.gov

Phone: 817-275-5931

For after hours water or sewer emergencies, call 817-459-5900.

Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.

Effective January 1, 2014



UTILITIES RATES UPDATE

This year's rate increases for water and wastewater services are set to go into effect on January 1, 2014. The typical residential customer's monthly water and wastewater bill will increase by \$4.90 per month.

Why is a rate increase necessary?

The primary drivers for this year's water and wastewater increases are from raw water purchase and wastewater treatment costs. Tarrant Regional Water District, raw water supplier for Arlington, Fort Worth and Mansfield, is constructing a major water supply project to bring additional water into Tarrant County for future needs. The wastewater increase is associated with the Trinity River Authority's facilities and pipeline rehabilitation projects. These are impacting the entire region, and will result in additional rate increases over the next several years. Arlington Water Utilities will continue to work diligently to reduce controllable costs and gain efficiencies in an effort to mitigate customer rate impacts.

E-bill and E-pay: Review and pay your bill online. Visit our website: <https://waterbilling.ArlingtonTX.gov>



Scan this QR code with your smart phone to go directly to this website.

Information on water rates effective January 1, 2014, is available in Tables 1-6 below. Table 7 is an example bill calculation.

WATER CONSERVATION RATES: Use Water Wisely!

TABLE 1 Water rates per 1,000 gallons for all residential, duplex, residential builder and individual mobile home account classifications.

Residential Block Structure

Usage (1,000 gal)	Rate
0 - 2	\$1.60
3 - 10	\$2.28
11 - 15	\$3.36
16 - 29	\$3.88
≥ 30	\$4.64

TABLE 2 Water rates for all commercial, apartment, institutional and high volume meter account classifications.

Commercial Block Structure

Usage (1,000 gal)	Rate
0 - 15	\$2.23
≥ 16	\$2.57

TABLE 3 The per 1,000 gallon charge for all meters used for sprinkler accounts, regardless of account classification.

Irrigation Block Structure

Usage (1,000 gal)	Rate
0 - 29	\$3.88
≥ 30	\$4.64

TABLE 4 Water rates for all construction meter account classifications.

Construction Block Structure

Usage (1,000 gal)	Rate
0 - 99	\$5.52
≥ 100	\$6.96

SEWER RATES

TABLE 5 All Classifications Block Structure

Usage (1,000 gal)	Rate
All Usage	\$3.66

FY 2014 FIXED MONTHLY FEES TABLE 6

Meter Size	Water	Sewer
3/4" (≤ 2,000 gal) Residential only	\$5.40	\$4.40
3/4" (> 2,000 gal) Residential and all other customer classes	\$8.80	\$8.30
1"	\$15.00	\$14.50
1-1/2"	\$34.30	\$33.00
2"	\$60.00	\$56.60
3"	\$141.00	\$96.20
4"	\$225.00	\$163.00
6"	\$524.00	\$383.00
8"	\$820.00	\$584.00
10"	\$1,232.00	\$873.00

EXAMPLE

TABLE 7

The following **example** billing calculation is for a residential customer with a 3/4" meter using 10,000 gallons of water on a domestic meter (*serving the inside of the home*) and 6,000 gallons of sewer. This is an increase of \$4.90 or 8.8% per month:

W C H A T E R G E	Fixed fee	\$ 8.80
	First 2,000 gallons (2 x \$1.60)	\$ 3.20
	Next 8,000 gallons (8 x \$2.28)	<u>\$18.24</u>
	TOTAL water	\$30.24
S C H E R G E	Fixed fee	\$ 8.30
	6,000 gallons (6 x \$3.66)	<u>\$21.96</u>
	TOTAL sewer	\$30.26
TOTAL Water and Sewer Charge		\$60.50

For any classification of customer with a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the residential or commercial block rates and not the irrigation block rates.

**Save Water,
NOTHING can replace it.**

www.savearlingtonwater.com



March 17-23, 2014

EPA
WaterSense

Fix a Leak Week

www.epa.gov/watersense/fixaleak

Fix a Leak Week is celebrated in March as a time to remind everyone to check their household fixtures and sprinkler systems for leaks.

This year, Arlington Water Utilities has coordinated with local WaterSense Retail Partners to provide free "Fix a Leak Workshops."

Free Fix a Leak Workshops

Saturday, March 22, 10 am-12 pm

10 - 10:40 a.m. Repair/Replace Leaking Faucets
10:40 - 11:20 a.m. . Repair/Replace Leaking Toilets
11:20 am - 12 p.m. Sprinkler System Repair

The Home Depot #554

201 Road to Six Flags West, Arlington, TX 76011

The Home Depot #541

4611 S. Cooper St., Arlington, TX 76017

The Home Depot #6568

1725 N. US Hwy 287, Mansfield, TX 76063

Lowe's #520

1000 W. Arbrook, Arlington, TX 76015

Lowe's #1511

1901 Hwy 287, Mansfield, TX 76063

Lowe's #2546

1111 Eastchase Parkway, Ft. Worth, TX 76120

This water conservation message is sponsored by your City of Arlington Water Utilities (AWU) Department.



www.SaveArlingtonWater.com





Free Smart Yard Classes

Arlington Water Utilities, with cooperation from Texas A&M AgriLife, is offering free classes to help residents manage their landscapes and sprinkler systems to save water and money.

The Edible Landscape	March 10, 6:00- 8:00 p.m. Central Library 101 E. Abram St.
Landscape Basics	March 27, 6:00 – 8:00 p.m. Southeast Branch Library 900 S.E. Green Oaks Blvd.
Drip Irrigation DIY	April 24, 6:00- 8:00 p.m. Lake Arlington Branch Library, 4000 W. Green Oaks Blvd.

Please RSVP at 817-459-6628
or email dustan.compton@arlingtontx.gov.

For a description and list of all events,
visit www.SaveArlingtonWater.com

**Join Arlington Water Utilities
on Facebook and Twitter**



www.facebook.com/arlingtonwaterutilities



twitter.com/arlingtonwater

Got Drugs?

**Turn in your unused or expired medication
for anonymous, safe disposal
Saturday, April 26, 2014
10 a.m. - 2 p.m.**

Collection sites near you:

North Police District

620 W. Division Street
817.459.5600

East Police District

2001 New York Ave.
817.459.5803

Walgreen's Pharmacy

4400 W. Green Oaks Blvd
817.563.0142

South Police District

1030 S.W. Green Oaks Blvd.
817.459.6640

Walgreen's Pharmacy

2410 Ballpark Way 817.861.7661



**For more information,
please visit
ArlingtonTX.gov**

ACCEPTED:

- Controlled, non-controlled, and over the counter medications
- All solid dosage pharmaceutical product and liquids in consumer containers; liquid products, such as cough syrup (please keep sealed in original container.)

NOT ACCEPTED:

- Intravenous solutions, injectables, and syringes
- Illicit substances such as marijuana or methamphetamine

TIPS:

- Participants may dispose of medication in its original container or by removing the medication from its container and disposing of it directly into the disposal box.
- All participants must retain possession of their own medication during the surrender process.



Water Utilities



Properly Dispose of Prescription Drugs

- Whenever possible, take your unused pharmaceuticals to a pharmaceutical collection event. **Note:** If you choose to store your waste while you wait for a pharmaceutical collection event to occur, please minimize the risk of accidental poisoning, overdose or diversion (illegal use by someone other than the intended person) by storing medications out of reach of children or in a locked cabinet.
- Dispose of your unused pharmaceuticals in the trash. Especially when there is a risk of accidental poisoning, overdose or diversion, it is better to dispose of household pharmaceuticals than to hang onto them. When placing unused pharmaceuticals in the trash, be sure to do the following:
 - Remove or mark over all labels that identify the materials as pharmaceuticals or that could provide personal information about you, including prescription information that someone could try to refill.
 - Render them unattractive to children and thieves by dissolving them in a small amount of water or alcohol, or by grinding them up and mixing them with coffee grounds or kitty litter; and put them in a second container or small plastic bag and hide them in your trash.
 - Never burn pharmaceuticals or personal care products in a burn barrel. Uncontrolled burning can create dioxins and other air pollutants.
 - Never flush pharmaceuticals down the toilet or pour down the drain.



Help prevent unpleasant accidents by properly disposing of broken glass, sharps and needles

Arlington residents - before tossing into a garbage bag for curbside collection, please:

- Place sharps and needles in a empty laundry detergent jug or bottle. When the container is full, secure the lid and seal it with tape.
- Wrap broken mirrors and glass in newspaper and tape OR place in a cardboard box clearly marked "broken mirror" or "broken glass."
- Place broken bottles or jars in a cardboard box clearly marked "broken glass."

If you are interested in Republic Services sharps and needle disposal mail back service, please visit www.republicsharps.com.

Ayude a prevenir accidentes desagradables al descartar de manera apropiada vidrio roto y agujas

Residentes de Arlington - antes de tirar a la basura para que sea recolectado, por favor:

- Coloque objetos filosos y agujas en un bote o garrafón de detergente vacío. Cuando el contenedor esté lleno, asegure la tapa y séllelo con cinta adhesiva.
- Envuelva espejos rotos y vidrio con periódico y cinta adhesiva O colóquelos en una caja de cartón y escriba las palabras "espejo roto" o "vidrio roto" visiblemente.
- Coloque las botellas o frascos rotos en una caja de cartón y escriba las palabras "vidrio roto" visiblemente.

Si está interesado en el servicio para descartar agujas por correo de Republic Service, visite la página web www.republicsharps.com.

www.arlingtontx.gov/environment

817-459-6778





NaturallyFun.org/Cinco-De-Mayo

Sponsored by:



Texas Health
Arlington Memorial Hospital®

Providing HOPE!

HOPE is an exercise program
specifically for cancer survivors.

For more information call 817-960-6705
or email hope@texashealth.org



Save Money
Save Water



Scan this QR code or visit
txsmartscape.com with your
mobile device for more details.

Water Conserving Plant Sale

Texas SmartScape™, its member cities, The Home Depot®, and Weston Gardens have partnered to offer you special deals and great savings on select varieties of low-water-use plants that will thrive in the Texas heat. We will be hosting several plant fairs across the metroplex this spring. In addition to the discounts on select native and adaptive plants, you can talk with a master gardener, plant expert, or irrigation specialist and get ideas and tips for landscaping in North Texas. Plan to attend one of the plant fairs near you and bring your kids, there will be fun for the whole family!

Visit www.txsmartscape.com for more information about the plant sale and to learn more about using native and adapted plants to conserve water. For questions about each event, email info@txsmartscape.com

ARLINGTON EVENT: May 3, 8 a.m. - 12 p.m.



Home Depot, 201 Road To Six Flags, Arlington

Full list of plant sales and locations:

www.txsmartscape.com



www.txsmartscape.com

Events Sponsored By: The Home Depot, Weston Gardens, City of Arlington, City of Carrollton, City of Fort Worth, City of Frisco, City of Irving, City of Mansfield, City of Mesquite, City of Plano

Free High-Efficiency Showerhead Exchange

National Drinking Water Week is a time to appreciate the value high-quality tap water provides for our community. To celebrate, bring in your old showerheads May 5 - 9 and exchange them for free 2.0 gallons per minute Earth® Massage showerheads. This is a \$20 value and 20% savings in water and energy related to showering!



Who: Arlington residents
How: You must bring in your old showerhead(s) to receive a new one. Limit two per household.
When: Monday, May 5 - Friday, May 9
Where: Water Customer Services Offices, 8 a.m.-5 p.m.
North: 101 W. Abram St
South: 1100 SW Green Oaks Blvd

Stage 1 Drought Restrictions Still In Effect

Restrictions include:

- Maximum two day per week watering schedule with sprinklers and irrigation systems based on address.
- Use of hand-held watering, drip irrigation and soaker hoses may occur at any time.

Full details available at:

www.SaveArlingtonWater.com



City of Arlington

ACTION CENTER

817-459-6777

Action Center Agents are available to answer your calls Monday through Friday, from 8:00 a.m. to 5:00 p.m. You may also submit a request or report issues online at www.ArlingtonTX.gov/carf.

We assist with Code Compliance, Municipal Court, Animal Services and various City issues.



Our experienced Action Center staff is ready to assist you when you call. We also have bilingual staff on duty to assist residents with inquiries and concerns.

If you are calling outside the hours listed above, submit a request or question online at www.ArlingtonTX.gov/carf or you may leave a voice message.



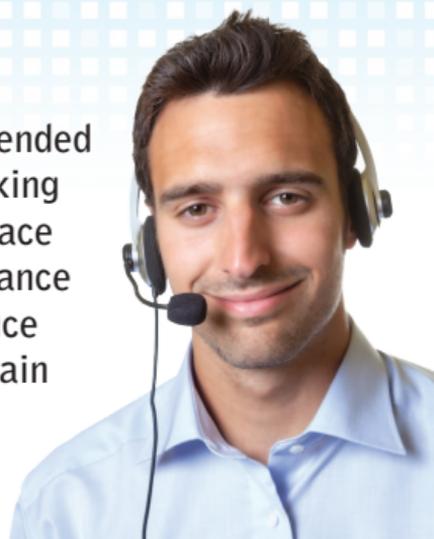
ACTION

The **Action Center** is here to serve you, helping engage, connect and protect residents.

The Action Center is the main contact center for many of the City of Arlington's divisions, including questions and concerns regarding:

Code Compliance

City of Arlington codes are intended to benefit everyone while making our neighborhoods a better place to live, work and play. Compliance with these standards can reduce vandalism, deter crime, maintain property values and prevent deterioration of your neighborhood. When you call to report a concern, we can assist you more effectively if you can provide the street address of the location in question.



Call 817-459-6777
to report concerns.

Municipal Court

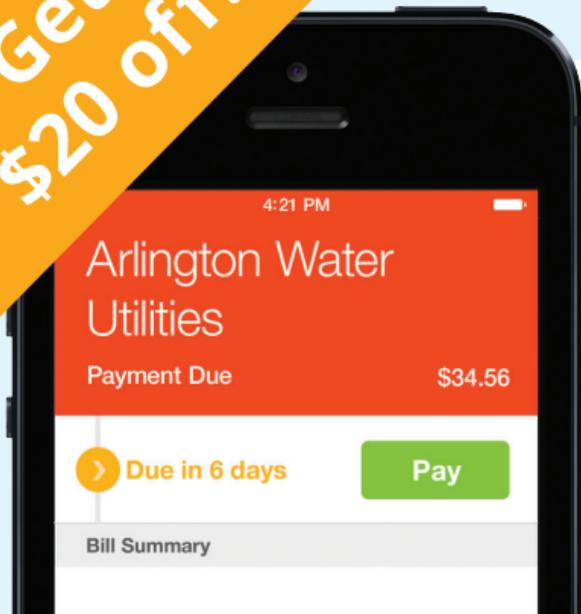
Contact the Arlington Municipal Court concerning citations and warrants.

Animal Services

The Action Center serves as the Animal Services call center. You can reach them by calling 817-459-5898 Monday-Friday 8 a.m.-6 p.m. The Animal Services call center is available on Saturdays 8 a.m. to 4 p.m. We can assist you with stray or wild animals, injured or deceased animals, barking or other animal nuisances, or if you have other questions regarding responsible pet ownership, adoptions and special events.

817-459-6777

Get
\$20 off!



Get \$20 off! Pay & track your Arlington Water Utilities bill with your smartphone.

Available on the iPhone
App Store

ANDROID APP ON
Google play

Go to check.me/arlington on your phone



* Special offer sponsored by Check: Pay your Arlington Water Utilities bill with Check and get \$20 off your 1st payment.

Stage 1 Drought Restrictions Update

Tarrant Regional Water District's water supply is below 75% capacity. Mandatory watering restrictions are necessary at this time to help extend supplies and potentially avoid entering Stage 2 water restrictions at 60% capacity. Continue to water only when needed and use the two day schedule for sprinkler systems. Remember: no outdoor watering between 10 a.m.-6 p.m. year round and hand watering, soaker hoses and drip irrigation are allowed any day and any time.



WATERING SCHEDULE



Residential Customers	Residential Customers	Commercial Customers
Addresses Ending with <u>Even Number</u> (0, 2, 4, 6, or 8)	Addresses Ending with <u>Odd Number</u> (1, 3, 5, 7, or 9)	(Apartments, businesses, medians and common areas, parks, etc.)
Wednesday Saturday	Thursday Sunday	Tuesday Friday

Full details available at: www.SaveArlingtonWater.com

THINK BLUE, ARLINGTON!



www.arlingtontx.gov/stormwater

What is **STORMWATER**?

Stormwater runoff is generated when precipitation from rain or snowmelt events flows over land or impervious surfaces and does not soak into the ground.

Stormwater carries pollutants from our streets to our Creeks, Streams, and Rivers. These pollutants can effect the health of our community and the wildlife that live in these areas.

Adopting Good Housekeeping Practices can help protect the quality of water in our creeks, streams and rivers.

These things **DON'T** belong in our **STORMWATER**: Grass Clippings and Yard Waste | Paint | Household Chemicals | Swimming Pool water | Detergents | Pet Waste | Automotive Fluids.

For more information about Stormwater Pollution Prevention, please contact the City of Arlington Public Works and Transportation Dept. / Stormwater Management at 817-459-6550 or e-mail Stormwatereducation@arlingtontx.gov.



Chasing your dreams

pales to catching them.

Arlington... alive with the American dream



Connect @ CityOfArlington



ArlingtonTX.gov
MyArlingtonTX.com

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MyArlingtonTX.com

Got Drugs?

Turn in your unused or expired medication
for anonymous, safe disposal

Saturday, September 27, 2014
10 a.m. - 2 p.m.

Collection sites near you:

North Police District

620 W. Division Street
817.459.5600

Walgreen's Pharmacy

4400 W. Green Oaks Blvd
817.563.0142

East Police District

2001 New York Ave.
817.459.5803

South Police District

1030 S.W. Green Oaks Blvd.
817.459.6640

Walgreen's Pharmacy

2410 Ballpark Way 817.861.7661



For more information,
please visit
ArlingtonTX.gov

ACCEPTED:

- Controlled, non-controlled, and over the counter medications
- All solid dosage pharmaceutical product and liquids in consumer containers; liquid products, such as cough syrup (please keep sealed in original container.)

NOT ACCEPTED:

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- Illicit substances such as marijuana or methamphetamine

TIPS:

- Participants may dispose of medication in its original container or by removing the medication from its container and disposing of it directly into the disposal box.
- All participants must retain possession of their own medication during the surrender process.

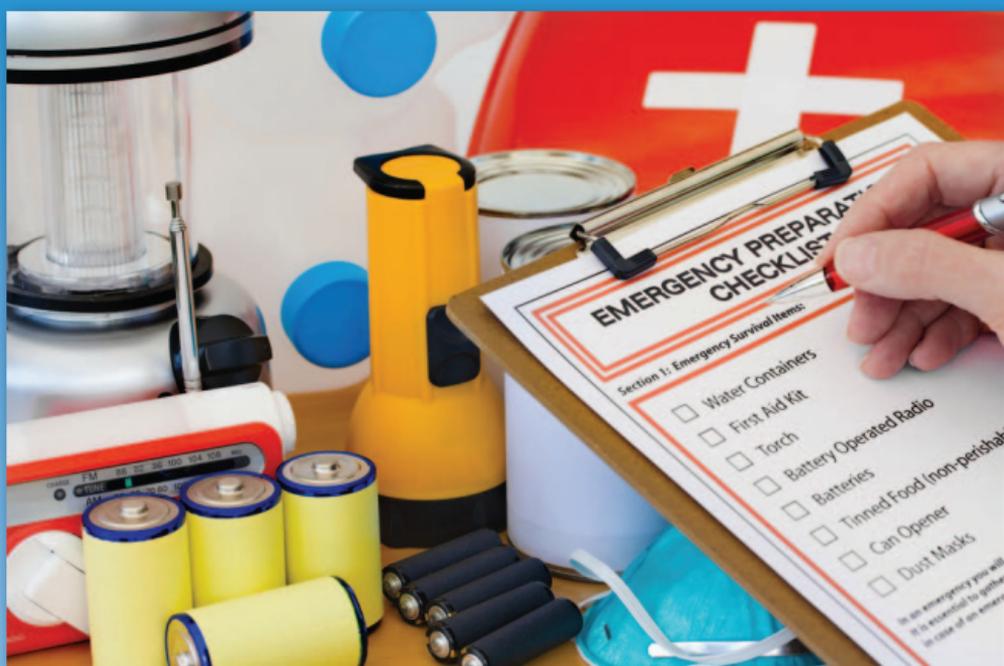


Properly Dispose of Prescription Drugs

- Whenever possible, take your unused pharmaceuticals to a pharmaceutical collection event. **Note:** If you choose to store your waste while you wait for a pharmaceutical collection event to occur, please minimize the risk of accidental poisoning, overdose or diversion (illegal use by someone other than the intended person) by storing medications out of reach of children or in a locked cabinet.
- Dispose of your unused pharmaceuticals in the trash. Especially when there is a risk of accidental poisoning, overdose or diversion, it is better to dispose of household pharmaceuticals than to hang onto them. When placing unused pharmaceuticals in the trash, be sure to do the following:
 - Remove or mark over all labels that identify the materials as pharmaceuticals or that could provide personal information about you, including prescription information that someone could try to refill.
 - Render them unattractive to children and thieves by dissolving them in a small amount of water or alcohol, or by grinding them up and mixing them with coffee grounds or kitty litter; and put them in a second container or small plastic bag and hide them in your trash.
 - Never burn pharmaceuticals or personal care products. Uncontrolled burning can create dioxins and other air pollutants.
 - Never dispose of old medications by dumping down the sink or flushing down the toilet.

The water quality and ecology of our creeks and streams may be affected by unwanted prescriptions and over-the-counter medications finding their way into the environment. If you have questions, please call 817-459-6777.





Are you prepared?

Develop a family emergency plan:

- Create an emergency safety kit with drinking water, blanket, first aid, a radio and a flashlight.
- Plan and practice a flood evacuation route with your family. Don't forget your family pets!
- Avoid walking or driving in high water. **TURN AROUND, DON'T DROWN®**
- Post emergency telephone numbers and teach your children how to dial 911.

Safeguard important documents in a waterproof container or a safe deposit box:

- Copy of all insurance policies, personal identification papers and other important documents.
- Household inventory- written list and pictures of all major household items and valuables.

Prepare your home:

- Keep gutters and downspouts clear of debris.
- Move valuables and important documents to a safe place.
- Raise electrical components in and around your house above projected flood elevations.
- Anchor light objects or fuel cans or tanks.

For more information go to www.floodsmart.gov or www.arlingtontx.gov/stormwater



Get FloodSmart

FloodSmart.gov

Standard homeowners insurance policies do not cover damage from floods; therefore, flood insurance is recommended to protect your property.

The City of Arlington participates in the National Flood Insurance Program which makes federally-backed flood insurance available to residents of the City whether the property is in the floodplain or not. We also participate in the Community Rating System which provides flood insurance discounts to residents based on the City's implementation of floodplain management practices.

There are two types of flood insurance coverage: building and contents. This allows both homeowners and renters to have coverage from losses caused by flooding.

Homes and commercial buildings located in flood hazard areas are required to have flood insurance if they have a federally regulated mortgage.

Twenty-five percent of all flood claims are from outside of the floodplain, so it is important for homeowners to evaluate their risk to determine if a flood insurance policy is necessary.

To find out your flood risk and how to protect your property, contact the City of Arlington's Stormwater Management Division.

Stormwater Management
817-459-6550

www.arlingtontx.gov/stormwater



Celebrate Texas Recycles Day
at Arlington's

COMPUTER ROUNDUP!

It's Free!

Nov. 15, 2014

8 a.m. - 12 noon



Sponsored by:

- City of Arlington Public Works Dept.
- University of Texas at Arlington
- ECS Refining

817-459-6777

www.arlingtontx.gov

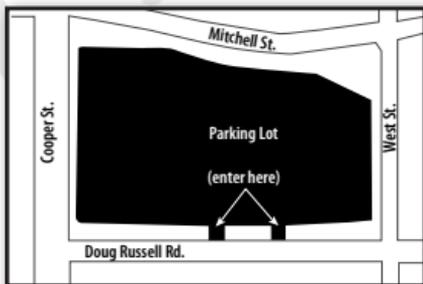


WANTED

- Computers • Monitors • TVs
- Keyboards • Printers • VCRs
- Radios • Video Cameras
- Cell Phones

Bring your old electronics to the UTA parking lot at the southeast corner of Mitchell and Cooper!

8 a.m. - 12 noon
Saturday, Nov. 15, 2014



Proof of Arlington residency required. This event is for Arlington residents only. Businesses should contact the City of Arlington for

information on how to recycle electronics. We will not be accepting large, household appliances such as washers, dryers, refrigerators. Call 817-317-2000 for disposal of these items.

Did You Know? The Arlington Landfill accepts old electronics for recycling year-round. Just drop them off at the landfill for free, where they are stored and then taken to a recycler.

More information: 817-354-2300 (landfill office).

More e-waste recycling opportunities: visit www.arlingtontx.gov/environment/electronicwaste.html.

ARLINGTON

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BOND

ELECTION



The General Election is November 4, 2014.
Early voting takes place October 20-31, 2014.
Find out more at www.arlingtontx.gov/bond



Proposition 1

Street Improvements

\$160,130,000



Proposition 2

Parks & Recreation

\$60,000,000



Proposition 3

Fire Facilities

\$9,780,000



Proposition 4

Libraries

\$6,090,000

Proposition 1

\$160,130,000

Street Improvements

- \$40 Million toward the reconstruction of residential streets throughout the City
- Improvements to sidewalks, gutters, underground drainage in targeted areas
- Reconstruction of several major roadways throughout the City
- Realign New York/Eden intersection; add connection north of Webb Lynn Road
- Annual contract for testing of materials and methods during construction
- Add Texas U-turn for Bowen Road at I-20
- Annual contract to relocate/repair irrigation in conflict with project construction

Proposition 2

\$60,000,000

Parks & Recreation

- Construction of new recreation center facility in southeast Arlington
- Rebuild Hugh Smith Recreation Center and integrate with new East Library
- Install lighted soccer fields, concessions, restrooms and parking lots at Harold Patterson Sports Center
- Renovations at several City of Arlington parks
- Complete priority renovations identified in the Ditto Golf Course Renovation Plan
- Acquisition of park land in highest priority service gap areas

Proposition 3

\$9,780,000

Fire Facilities

- Rebuild of Station 1
- Fire Training Center remodel/expansion

Proposition 4

\$6,090,000

Libraries

- Woodland West remodel
- Library portion of Hugh Smith Recreation Center/
East Library

The amounts identified for each project are estimated amounts and the City of Arlington may reallocate the amounts among the various projects listed or substitute other projects of a similar nature in accordance with the respective bond proposition.