

Arlington Water Utilities

Authorized Payment Options Starting in February 2016

Payment Options without a Convenience Fee

Bank draft: Set up your water utility bill to automatically draft out of your bank account on the due date each month. To enroll in this free service go to <http://www.arlington-tx.gov/water/water-customer-care/bankdrafting/> and download the form, or enroll online at <https://waterbilling.arlingtontx.gov> on the "Direct Payment Plan".

Our Website: Go to WebConnect at <https://waterbilling.arlingtontx.gov> to register your water account. You can make a one-time payment, set up a pre-scheduled payment, or enroll in automatic recurring monthly payments with a credit/debit card or e-check.

By Mail: Please include your bill stub with your check or money order and mail it to: Arlington Utilities, PO Box 90020, Arlington TX 76004-3020.

**In Person@
Water Utilities
Customer
Services Offices** Pay in person at 101 W Abram St or at 1100 SW Green Oaks Blv, Monday – Friday, 8:00 am-5:00 pm with cash, check or money order, credit card or debit card.

Payment Options for a Convenience Fee

By Phone: Our automated telephone system at 817-275-5931 is available 24/7. Use your water account number to pay the full balance, partial balance or overpayment of your bill for a \$3.00 convenience fee. Credit/debit cards and electronic check payments are accepted.

Kiosk: Payment kiosks are available 24/7 at both of our office locations. Credit card and debit card payments will be charged a \$3.00 convenience fee. Cash and check payments will be charged a \$1.50 convenience fee. Payments are posted to the water account immediately and customer is provided a receipt.

**Authorized
Payment
Locations:** Make cash or check payments in person at an authorized Fidelity Express location. For a complete list of approximately 50 authorized payment locations visit our website at <http://www.arlington-tx.gov/water/payment-locations/> and click on "Fidelity Express Pay Locations".

January 2016

To view or pay your bill online visit us at:
<https://waterbilling.arlingtontx.gov>
or scan the code.

