

## Quarterly Report: January 1 - March 31, 2013

### Designated B locations

Status/Progress	Compiling information - on target in accordance with posted schedule
-----------------	--

### Complaints/Requests Received

Description	Date Received	Response Date	Response Summary
Request for ramp at front entrance to residence.	3/15/2013	3/18/2013	Staff left message for citizen 3/18 and again on 3/27; while staff has received a return phone call, they have not spoken to citizen. Propose to suggest the citizen contact the Arlington Housing Authority for possible assistance.
Request for sidewalks along Collins from Lamar to Randol Mill and along Randol Mill from Collins to WalMart.	3/21/2013	3/27/2013	A portion of the requested route has sidewalks. The portion along Collins is TxDOT and staff is in the process of coordinating with TxDOT on the location. If TxDOT is agreeable, will schedule installation.
Email from someone moving to Arlington in May. Spouse is legally blind. Inquiry regarding transportation options in city.	1/27/2013	1/28/2013	Email response providing information on City of Arlington Handitran services.
Email from citizen with concern of lacking accommodations in restroom of private business.(Movie Tavern)	12/26/2012	1/3/2013	City Construction Manager met with Business to explain citizen concern. Informed citizen of City action and the option to file a formal complaint with the Architectural Barriers Division of TDLR and provided contact information. Citizen informed City that the business had agreed to update the restrooms.
Email from citizen with concern of lack of handicap parking spaces located near a private business. (JayJay's Café)	12/28/2012	1/29/2013	City Construction Manager met with Business and explained concern. Informed citizen of City action and option to file a formal complaint with the Architectural Barriers Division of TDLR and provided contact information.

### City of Arlington Work Performed

Project Name	RAS #
Bob Cooke Playground	EABPRJB3802661
Randol Mill Concessions & Restrooms	EABPRJB2812353

### Challenges to Compliance

Issue	Actions to Address
None	